

## Glossary

**banter**-conversation that is funny and not serious

**daunting**-making you a bit frightened

**deprecating**-showing that you think something is of little value or importance

**choppy**-rude, rough

**superficial**-never thinking about serious things

**elaborate**-to add more information or explain something that you have said

## Listen to the podcast and fill out the gaps

- 1.Don't be a .....collector.
- 2.I use this technique that I call 'the .....flag'.
- 3.You help many people .....and start relationship.
- 4.People can smell a fake a.....away.
- 5.There is this pressure to be.....
- 6.You are supposed to find the point of.....
- 7.People are terrible .....of their own communication skills.
- 8.Successful communication is about.....listening.



**LIVWORKSHEETS**