



This is my shop!

[HOME](#)[ABOUT](#)[NEW JOBS](#)[MOST POPULAR](#)[CONTACTS](#)

Hello!

My name's Tom, I'm 17 years old and I live in London.

I'm a shop assistant at Harrods, I love my job! I work at a tech store, I interact with people to provide excellent customer service and information about products as well as handling and resolving complaints. What I like most is talking to people because greeting and serving customers is very entertaining.

Thank you!

Tom

Answer the following questions:

1. What is Tom's job?
 - a) He's a shop manager
 - b) He's a shop assistant
 - c) He's a customer
2. Where does Tom live?
 - a) America
 - b) Ireland
 - c) UK
3. Does he like his job?
 - a) Yes, he does.
 - b) No, he doesn't.
4. What is Tom's favourite part of the job?
 - a) Providing information about products
 - b) Resolving complaints
 - c) Interacting with people