Read the duties of each job and write the name of the job being described.

In the world of hospitality and tourism, there are various job roles that play a crucial role in ensuring guests have a pleasant experience. Let's take a closer look at some of these roles:

Primary duties: They are responsible for greeting and assisting hotel guests. They communicate with other staff members to provide for the guests' needs, book hotel visits, check guests in and out, answer phone calls and provide information about hotel amenities and policies.

Primary duties: They work with visitors or tourists who are interested in seeing local attractions. They may have a set route they follow, along with interesting facts and stories about the attractions they show. They might also arrange private group tours to help acquaint a group of tourists with the city. In some cases, they may travel with a group to multiple cities or locations for several days or weeks.

Primary duties: They are responsible for cleaning and maintaining spaces assigned to them by their employer. Many of them work in hotels, but some may work in private homes or facilities. Their daily tasks depend on where they are employed, but most of them disinfect surface areas, vacuum floors, change bedding and towels, empty trash cans and restock personal care items as needed.

Primary duties: They work with individuals, groups or companies to develop a travel itinerary that meets their needs. They may arrange for transport, dining, entertainment and tours or simply book travel arrangements, depending on the client's preferences.

Primary duties: They are responsible for greeting customers, making drinks and serving customers their orders. Depending on the company, they may also entertain guests and keep the bar well-stocked and maintained. Some of them also develop new or custom recipes for events.

Adapted from https://www.indeed.com/career-advice/finding-a-job/career-in-tourism

TOUR GUIDE

BARTENDER

FRONT DESK AGENT

HOUSEKEEPER

TRAVEL AGENT

LIVEWORKSHEETS