Task 1. Listen and repeat. The following sentences appear in the dialogue below.

- What can I do for you?
- I'd like some information, please.
- How much does it cost to get in?
- Enjoy your visit ...

Task 2 Read the dialogue and mark sentences 1-4 as *T* (true) or *F* (false). Correct the false statements.

Check these words

Kairat: Good afternoon, Almaty Dolphinarium Nemo. What can I do for you?
Bill: Hi, I'd like some information, please.
Kairat: Certainly. What exactly would you like to know?
Bill: Could you tell me your opening times at the weekend, please?
Kairat: At the weekend we are open from 12 in the afternoon until 7 in the evening.
Bill: OK. How much does it cost to get in?
Kairat: Tickets are 3000 tenge for adults and free for children under five. There is a discount if you buy your tickets online.
Bill: I see. Where is the Dolphinarium exactly? I'm on holiday with my family and we are staying in the town centre.
Kairat: From the town centre you need to take the number 12 trolleybus that goes towards the Central Park. The Dolphinarium Nemo is right next to it on Gogol Street.
Bill: Let me write that down, please. The number 12 trolleybus, right?
Kairat: Yes. That's it.
Bill: Thank you for your help.
Kairat: My pleasure. Enjoy your visit to the Dolphinarium.

1 Bill is visiting the Dolphinarium in the middle of the week. _____

2 The Dolphinarium is not open at the weekend. _____

3 Children under five don't have to pay to enter the Dolphinarium. _____

4 Bill is on holiday alone. _____

Task 3 Complete the dialogue with the sentences.

- How much does it cost to get in
- Enjoy your visit
- I'd like some information, please
- What can I do for you
- How do I get there from the train station

A: Good morning! Wax Museum. 1) ..... ?

B: Hello! 2) ..... .

A: Certainly! What would you like to know?

B: Could you tell me when the museum is open, please?

A: We are open Tuesday to Sunday from 9 am to 6 pm.

B: Thank you! 3) ..... ?

A: Take the number 12 bus. It stops outside the museum.

B: OK, that's great. 4) ..... ?

A: Tickets cost □£6 for adults and □£3 for children and students.

B: OK. Thank you for your help.

A: You're welcome. 5) ..... .

LIVEWORKSHEETS