

Checking in

a Complete the sentences with words from the list.



have key lift moment right sign spell you

- 1 I have _____ a reservation.
- 2 Can you _____ here, please?
- 3 The _____ is over there.
- 4 Thank _____.
- 5 Can you _____ that, please?
- 6 That's _____.
- 7 Here's your _____.
- 8 Just a _____.

b Complete the conversation with the phrases in a.

A Good evening, sir.
B Hello. ¹I have a reservation _____. My name's Carl Zimmerman.
A ² _____ ?
B Z-I-M-M-E-R-M-A-N.
A Thank you. For three nights?
B Yes. ³ _____,
A Can I have your passport, please?
B ⁴ _____ Here you are.
A Thank you. ⁵ _____? Thank you.
⁶ _____. It's room 403, on the fourth floor.
⁷ _____. Enjoy your stay, Mr Zimmerman.
B ⁸ _____

SOCIAL ENGLISH

Complete the missing words in the conversations.



- 1 A Hello?
B Hello, this _____ is David Barnsley.

- 2 A Where are you from?
B I'm from Boston. What a _____ you?

- 3 A Sorry.
B No pr_____.

- 4 A Hello?
B Is th_____ Tom?

- 5 A Are you on holiday?
B No. I'm here on b_____.

- 6 A Is 10.30 OK for you?
B Yes, that's p_____.

- 7 A Would you like another drink?
B No thanks. It's t_____ for bed.

I'm here on business.
I'm from New York. What about you?
No problem.
This is Rob. Rob Walker.
That's perfect.
It's time for bed.