



2.17

**E PRZYGOTUJ SIĘ!**

Usłyszysz dwukrotnie dwie wypowiedzi. Wybierz właściwą odpowiedź zgodną z treścią nagrania: A, B lub C.

Text 1

- 1 Who are the speakers?
☐ A A musician and a shopkeeper.
☐ B A customer and a shopkeeper.
☐ C A customer and a musician.
- 2 Why did the speaker go to the shop?
☐ A To get a refund.
☐ B To exchange the CD.
☐ C To replace the missing CD.

Text 2

- 3 What is the main topic of the recording?
☐ A What happens with Christmas presents we don't want.
☐ B Tips on buying the best Christmas presents.
☐ C The differences between how men and women shop for gifts.
- 4 How many gifts are unwanted?
☐ A 200 million.
☐ B 60%.
☐ C One in four.
- 5 What is 're-gifting'?
☐ A Buying the same gift again.
☐ B Giving someone a gift that we got, but didn't like.
☐ C Returning a gift to a shop.

**E PRZYGOTUJ SIĘ!**

Do sytuacji 1–4 dobierz odpowiednią reakcję: A, B lub C.

- 1 Jesteś w sklepie. Poproś uprzejmie sprzedawcę o parę spodni w innym rozmiarze.
☐ A Help me! Give me a larger size.
☐ B Excuse me. Do you have these in medium?
☐ C They're small. Get me some more.
- 2 Ktoś z twojej rodziny zaprasza cię na zakupy. Jak uprzejmie odmówisz?
☐ A You must be joking!
☐ B I can't stand shopping, so no.
☐ C I'm sorry, but I'm going to the cinema.
- 3 Pracujesz jako sprzedawca/sprzedawczyni. Podchodzi do ciebie klientka z prośbą o zwrot pieniędzy za zakupiony towar. Od czego zaczniesz rozmowę?
☐ A You're not getting a refund for that, madam.
☐ B There's nothing wrong with it, madam.
☐ C Have you got a receipt, madam?
- 4 Chcesz coś przymierzyć w sklepie. Co powiesz?
☐ A Where are the changing rooms?
☐ B Can I change these clothes, please?
☐ C Can I have some change, please?

 2.19  **E PRZYGOTUJ SIĘ!** Przeczytaj teksty A-E i określ, które zdania są zgodne z ich treścią: A, B lub C.

A

Hey Oliver,
Where are you? They're just about to open the shop. There are lots of people in front of me. Some have been here since 5 a.m.! They have tents, chairs and blankets. I hope they don't buy everything. It's the first time ever this phone shop is reducing EVERYTHING by 75%! Too bad the discount isn't online too. See you soon.
Josh

B 

Hi Emily,
The Camping Life shop has big bargains at the moment. I went there yesterday and bought a new tent and two sleeping bags for half the original price. The discounts are only in store, not online. You should go and get some cheap stuff for our camping trip. Speak soon,
Abigail

- 1 Both texts are about
- ☐ A a camping trip.
 - ☐ B online shopping.
 - ☐ C a sale.

C

Ben,
Thanks for inviting me to the party. I had a great time. I owe your brother £20. Can you give it to him and I'll pay you back tomorrow?
Thanks,
Ellie

- 2 Ellie is writing to Ben to
- ☐ A inform him that she can pay him back.
 - ☐ B ask him for a favour.
 - ☐ C invite him to a party.

D

Online returns policy

Within 14 days of receiving your item, you can return or exchange it in any of our shops for a full refund.
Within 30 days of receiving your item, you can only exchange it.
No returns, refunds or exchanges after 30 days.
Items must not be worn or washed.
They must have original tags.

- 3 If you want to return an item
- ☐ A you can't bring it back to the shop 14 or more days after receiving it.
 - ☐ B you must bring it back to the shop no later than 30 days after receiving it.
 - ☐ C you can bring it back to the shop 30 days after receiving it.

E

How to use a credit card machine

- 1 If the amount is correct, press 'OK'.
- 2 First, insert the card into the terminal and wait for the amount to appear on the screen.
- 3 Finally, remove your card and take the receipt.
- 4 Then, enter your PIN and press 'OK'.

- 4 What is the correct order of the sentences in the text?
- ☐ A 2-1-3-4
 - ☐ B 2-4-1-3
 - ☐ C 2-1-4-3