

10 Apologising

- A: I'm so sorry.
Sorry about that!
Sorry, my mistake.
Are you OK?
- B: It's OK.
That's all right.
No problem.
I'm fine.

1 Put the sentences in the dialogues in the correct order.



- 1 a ☐ Are you sure?
b ☐ It's OK.
c ☒ Oh no! I'm so sorry!
d ☐ Yes, I'm fine.



- 2 a ☐ Oh, my mistake. Here you are.
b ☐ Thanks.
c ☐ Hey! That's my book!
d ☐ Sorry about that!



- 3 a ☐ That's alright. I'm fine.
b ☐ Yes, no problem.
c ☐ Oops! Sorry!
d ☐ Are you sure?

2 Read the dialogues. Circle the correct answer.

- 1 A: I'm sorry.
B: _____
a That's all right.
b I'm fine.
- 2 A: Sorry about that!
B: _____
a No problem.
b Are you sure?
- 3 A: Are you OK?
B: _____
a No problem.
b Yes, I'm fine.
- 4 A: I'm fine.
B: _____
a Are you sure?
b That's all right.
- 5 A: Where's my book?
B: _____
a Sorry, my mistake.
b Sorry, I've got it.

3 Complete the dialogues with one word in each gap.

- 1 A: I can't find my book!
B: I've got it! ¹Sorry about that.
A: ²_____ all right.
- 2 A: Oops! I'm so ³_____!
B: It's OK.
A: Are you ⁴_____?
B: Yes, I'm ⁵_____.
- 3 A: These aren't my keys.
B: Sorry, my ⁶_____. Here you are.
A: No ⁷_____.

4 Look at the picture. Complete the dialogue.



Matt: Jason, that's my bag!

Jason: _____

Matt: _____

Extra Online Practice

Unit 4, Video and Communication
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