

What would Florence Nightingale make of big data? | BBC Ideas



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It might sound like a random pairing, like Marie Curie on Wikileaks, or Charles Dickens on twerking. But it isn't.

We know her as a nurse, gliding through blood-soaked army hospitals. But maybe we should call her the lady with the , because she was at least as illuminating in the world of .

So, what would she think of big data? Florence loved statistics. She said she found them "more enlivening than a novel". And a said, "However exhausted Florence might be, the sight of long columns of was perfectly reviving to her."

For Florence, statistics were God's work. She said, "To understand God's thoughts we must study statistics, for these are the of his purpose."

So, although she's famous now as a nurse, she actually trained first as a .

It wasn't until the beginning of the 1840s - when she was in her early and saw hunger and unemployment all around her - that she became a nurse.

She'd combined her nursing and statistics to become an experienced hospital manager, just in time for the Crimean War.

At the , nurses were seen as ignorant and . But Florence changed that.

Florence to lead a team of nurses in the war. Before she arrived, the military hospitals didn't even bother to many of the deaths.

Florence data about everything, so she could show that changes in diet and sanitation had brought the hospital's death down from 42% to just 2%.

It's only when you gather data methodically that emerge.

Things that were hidden suddenly become clear. That might sound obvious now, but it wasn't then.

Florence's work made a huge impact and laid the groundwork for things we now take for granted - like being able to hospitals' performance, or just the fact that hospitals are clean.

showed what could be achieved by following the , instead of gut instinct, prejudice or tradition.

Another little-known side of Florence is her talent for

She turned data into making it impossible for MPs and civil servants to ignore. So, she would love the data journalism we have today.

She would love the way makes all this possible. But she'd hate some of the ways that data are

She knew that people can the system to make their performance indicators look better. So, when you hear of hospitals fiddling operation waiting times, think of Florence. And I think she'd be appalled at using data to adverts and people on social media.

This would not be God's work. Although largely confined to her room for over half a century, she worked tirelessly behind the scenes in campaigns, and she always had a careful strategy.

So, I think she might like other aspects of social media. She'd enjoy the opportunity to communicate on a grand with ideas going and so many people being able to take part in the debate.

Her compassion brought her And she used that fame ruthlessly, along with her incredible to save lives on an unprecedented scale.

If she were alive now, she'd challenge us to do the To look at how we can use the vast amount of data now available to lives. To make the world a To a little more light on us all.