DEFINITE PAST vs INDEFINITE PAST

Look at these examples. Think of the description/comments in an app.

1. "**NEW RELEASE: We have fixed all these bugs:** ..."

Choose the correct alternatives:
This action refers to a) DEFINITE PAST b) INDEFINITE PAST

a) I know b) I don't know when the action happened.

a) I can b) I can't answer the question when/where.

The action is a) finished b) unfinished

OPTIONAL: What's the name of this tense? a) Simple Past b) Present Perfect

2. **"We fixed all those bugs in V01.102."**

Choose the correct alternatives:
This action refers to a) DEFINITE PAST b) INDEFINITE PAST

a) I know b) I don't know when the action happened.

a) I can b) I can't answer the question when/where.

The action is a) finished b) unfinished

OPTIONAL: What's the name of this tense? a) Simple Past b) Present Perfect

Now analyze the following situations and write the correct form of the verb in the box.

1. We're happy to inform you we (open) a new office in Europe.
a) DEFINITE PAST b) INDEFINITE PAST
a) I know b) I don't know when the action happened.
a) I can b) I can't answer the question when/where.

2. Our new client (not sign) the contract yet.
a) DEFINITE PAST b) INDEFINITE PAST
a) I know b) I don't know when the action happened.
a) I can b) I can't answer the question when/where.

3. We (win) a new client.
a) DEFINITE PAST b) INDEFINITE PAST
a) I know b) I don't know when the action happened.
a) I can b) I can't answer the question when/where.

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4. They (agree) to sign the contract at the end of the last meeting.

a) DEFINITE PAST b) INDEFINITE PAST

a) I know b) I don't know when the action happened.

a) I can b) I can't answer the question when/where.

5. When (you configure) the settings?

a) DEFINITE PAST b) INDEFINITE PAST

a) I know b) I don't know when the action happened.

a) I can b) I can't answer the question when/where.

6. I (not send) the ticket.

a) DEFINITE PAST b) INDEFINITE PAST

a) I know b) I don't know when the action happened.

a) I can b) I can't answer the question when/where.

Now conjugate these verbs suitably.

1. Our new customer (be) satisfied with our services.
2. We're canceling this service because you (not answer) our reminder notice.
3. I (resolve) the issue before they (contact) me.
4. We (document) every single change we (make) every single day.
5. You (request) a quotation yet?
6. We (not develop) all the necessary applications in Q1 2023.
7. He (not implement) any solutions yet.
8. When (you test) this functionality?
9. They (not integrate) any of the systems. They don't know what to do.
10. The user (update) their databases before the kick-off.
11. We (not monitor) users' activity after the go-live.
12. We (document) all the changes.
13. I (provide) user support many times!
14. The new implementation (not improve) the speed of the system.
15. (You debug) the code before sending it to production?
16. We (not back up) the information yet.
17. We (not build) any applications so far.
18. (You transfer) all the data?
19. He (not do) anything about this issue.
20. We (ensure) all our developments met quality standards before deploying them.

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