

MISCOMMUNICATION

IALOGUES

A: First, you need to know the nuts and bolts of running a business.

B:

A: It means that you need to know at least some basic details about running a business.

A: If you want to add a new vendor to the system, you have to type the vendor's details here.

B: That's it? I'm not sure if I know what to do.

.....?

A: Ok, so you click this button and type your vendor's details. Remember that all fields should be filled in. Then

A: Your name, please.

B: Jane Kowalski.

K - O - W - A - L - S - K - I.

A: Sorry.

.....?

A: I'm going to finish this task soon.

B:?

Everyone's waiting for you.

A: Yeah, I'll finish by Friday.

A: He wasn't really honest with us.

B:

he was a liar.

A: Yes, he was a liar.

A: So, I asked her if she knows... and how about... but she...

B: I'm sorry, but I've just switched off.

.....?

A: You should present the product, talk about all its advantages, give them the price and make sure they buy it.

B:, I just need to sell it.

A: Yeah, in other words, just sell it.