

**1. Hospitality Industry Segments:**

- Accommodation Sector
- Food and Beverage Sector
- Travel and Tourism Sector
- Event Planning and Management

**2. Accommodation:**

- Hotel
- Resort
- Bed and Breakfast (B&B)
- Hostel
- Inn
- Motel
- Boutique Hotel
- Extended Stay Hotel
- Suite
- Guest Room

**3. Front Office Operations:**

- Check-In and Check-Out
- Reservation System
- Front Desk
- Concierge Services
- Guest Registration

- Key Card
- Room Allocation
- Bell Service

**4. Food and Beverage:**

- Menu Planning
- A la Carte
- Buffet
- Fine Dining
- Casual Dining
- Waitstaff
- Sommelier
- Corkage Fee
- Culinary Arts

**5. Customer Service:**

- Guest Satisfaction
- Personalized Service
- Anticipating Needs
- Complaint Resolution
- Guest Relations
- Service Recovery
- Hospitality Etiquette
- Cultural Sensitivity

**6. Housekeeping and Maintenance:**

- Housekeeping Services
- Turndown Service
- Linen Management
- Maintenance Requests
- Room Cleaning Standards
- Facilities Management
- Health and Safety Regulations

**7. Revenue Management:**

- Occupancy Rate
- Average Daily Rate (ADR)
- Revenue per Available Room (RevPAR)
- Yield Management
- Pricing Strategy
- Demand Forecasting

**8. Event Planning and Management:**

- Event Space
- Banquet Hall
- Catering Services
- Event Timeline
- Audio-Visual Equipment
- Event Logistics

- Event Promotion
- Event Decor

**9. Travel and Tourism:**

- Tourist Attractions
- Guided Tours
- Travel Packages
- Itinerary Planning
- Local Culture and Customs
- Tourist Information Center
- Eco-Tourism
- Sustainable Travel

**10. Business and Corporate Travel:**

- Business Traveler Needs
- Conference Facilities
- Meeting Rooms
- Business Center
- Travel Expenses
- Group Bookings
- Incentive Travel