

1.5 Video

- Watch the video and choose the correct options.

- 1 Leila is from *Hong Kong / London*.
- 2 The hotel is in *Hong Kong / London*.
- 3 Richard is from *the USA / England*.
- 4 Richard is *on holiday / on business*.
- 5 Fabienne is from *France / Canada*.
- 6 Fabienne is *on holiday / on business*.
- 7 Breakfast is in the *conference room / restaurant*.

- Who says these things?

Write R (receptionist) or G (guest).

- Is check-in here?
- I'm here on holiday.
- Are you here on business?
- What's your address?
- Here's my credit card.
- Where's breakfast?
- Here's your room key.

- The restaurant is over there.
- What's your name?
- See you later.
- I'm from France.
- How do you spell that?
- Sign here, please.
- How are you?

- Watch the video again and complete the registration cards.

First name	Richard
Last name	1 _____
Address	11 Stanley 2 _____ Tunbridge Wells England
Number of nights	3 _____
First name	Fabienne
Last name	4 _____
Address	12 rue Pasteur Bordeaux 5 _____
Number of nights	6 _____