

Practical English Arriving in London

checking in  in a hotel

1 VOCABULARY in a hotel

Complete the words.



1 the lift _____ 4 the b _____
 2 a s _____ room 5 r _____
 3 a d _____ room 6 the gr _____ fl _____

2 CHECKING IN

a Complete the sentences with words from the list.



have key lift moment right sign spell you

1 I have _____ a reservation.
 2 Can you _____ here, please?
 3 The _____ is over there.
 4 Thank _____.
 5 Can you _____ that, please?
 6 That's _____.
 7 Here's your _____.
 8 Just a _____.

b Complete the conversation with the phrases in a.

A Good evening, sir.
 B Hello. ¹I have a reservation. My name's Carl Zimmerman.
 A ² _____?
 B Z-I-M-M-E-R-M-A-N.
 A Thank you. For three nights?
 B Yes. ³ _____.
 A Can I have your passport, please?
 B ⁴ _____ Here you are.
 A Thank you. ⁵ _____? Thank you.
⁶ _____. It's room 403, on the fourth floor.
⁷ _____. Enjoy your stay, Mr Zimmerman.
 B ⁸ _____.

3 WOULD YOU LIKE...?

Look at the pictures. Complete the conversations.

COFFEE		1 A Would you like a coffee _____? B Yes, please _____.
BEER		2 A Would you _____? B No, _____.
COKE		3 A Would _____? B _____.
TEA		4 A _____? B _____.
MINERAL WATER		5 A _____? B _____.
HOT CHOCOLATE		6 A _____? B _____.

4 SOCIAL ENGLISH

Complete the missing words in the conversations.

1 A Hello?
 B Hello, this _____ is David Barnsley.

2 A Where are you from?
 B I'm from Boston. What a _____ you?

3 A Sorry.
 B No pr _____.

4 A Hello?
 B Is th _____ Tom?

5 A Are you on holiday?
 B No, I'm here on b _____.

6 A Is 10.30 OK for you?
 B Yes, that's p _____.

7 A Would you like another drink?
 B No thanks. It's t _____ for bed.