

Actual Test Vol 1

Test 1

Test 1

Section 1 Questions 1-10

Questions 1-6

Complete the form below.

Write **NO MORE THAN TWO WORDS AND / OR A NUMBER** for each answer.

Moving Company Service Report

Example	Answer
Full Name:	Jane Bond
Phone Number:	1
USA Address:	509 2 1137 3 in Seattle
Packing Day:	4
Date:	11 th March
Clean-up by:	5:00 p.m.
Day:	5
About the Price:	Rather expensive
Storage Time:	6

Questions 7-10

Where does the speaker decide to put items in?

Write the correct letter, A, B, or C, next to questions 7-10.

- A in emergency pack
- B in personal package
- C in storage with the furniture

Items

- 7 cutlery and dishes
- 8 kettle
- 9 alarm clock
- 10 CD player

Test 2

Section 1 Questions 1-10

Questions 1-3

Complete the notes below.

Write **ONE WORD ONLY** for each answer.



Notes on Customer's Information

Example	Answer
Information Source:	found in the brochure
Included Services:	1 and accommodation
Sydney Arrival Date:	15 th of 2
Accommodation Criteria:	3

Questions 4-6

Complete the form below.

Write **NO MORE THAN THREE WORDS AND / OR A NUMBER** for each answer.

BOOKING INFORMATION	
Room type:	4
Credit card holder:	5
Total cost for one night:	6

Questions 7-10

Complete the sentences below.

Write **NO MORE THAN TWO WORDS** for each answer.

- 7 The is within walking distance of the accommodation.
- 8 The customer books a
- 9 The aboriginal stone carvings are in the
- 10 The Dreamtime can be experienced beneath the

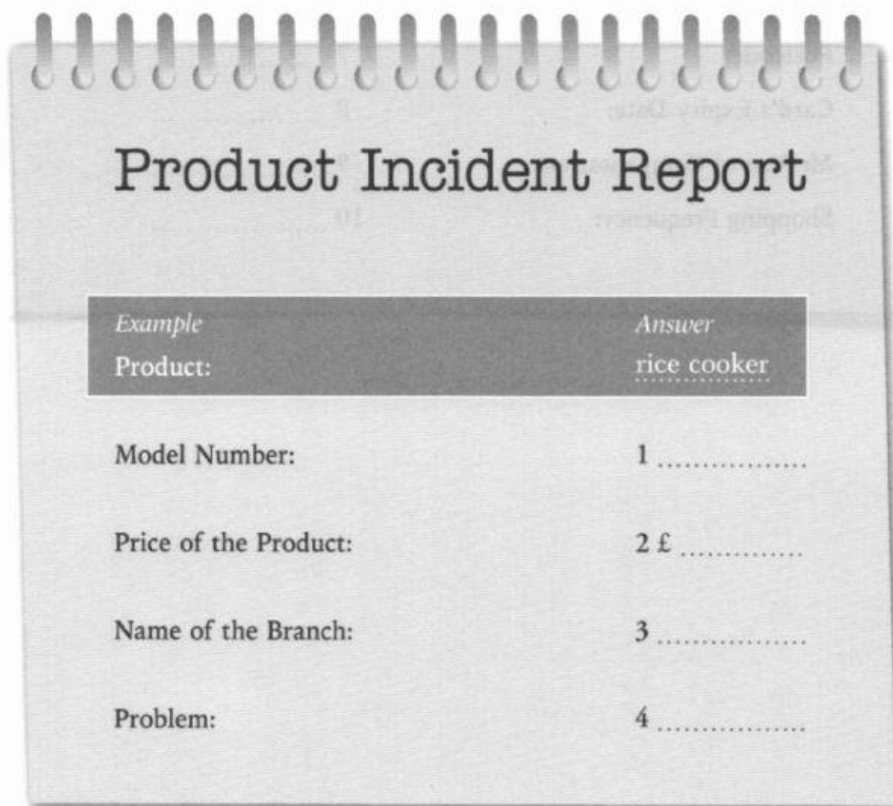
Test 3

Section 1 Questions 1-10

Questions 1-4

Complete the form below.

Write **NO MORE THAN TWO WORDS AND / OR A NUMBER** for each answer.



Product Incident Report

Example	Answer
Product:	rice cooker
Model Number:	1
Price of the Product:	2 £
Name of the Branch:	3
Problem:	4

Questions 5-10

Complete the form below.

Write **NO MORE THAN THREE WORDS AND / OR A NUMBER** for each answer.

CUSTOMER'S INFORMATION DETAILS

Name:	5
Address:	6
Postcode:	7
Card's Expiry Date:	8
Method of Compensation:	9
Shopping Frequency:	10

Test 4

Section 1 Questions 1-10

Questions 1-5

Complete the form below.

Write **NO MORE THAN THREE WORDS AND / OR A NUMBER** for each answer.

Example	Answer
Aim:	protecting environment through recycling
Type of group:	non-profit
Frequency of newspaper collection:	1
Name:	2
Address:	3
E-mail:	4
Postcode:	5

Questions 6-10*Complete the form below.**Write NO MORE THAN TWO WORDS for each answer.*

Recycling	
Ways of recycling	Newspaper: in a 6 box
Nearest rubbish collection centre	On the East Side of 7
Rubbish that can be recycled	Blue box: 8 Green box: glass and plastics Yellow box: paper
Rubbish that cannot be recycled	9
Name of a booklet	10

Test 5

Section 1 Questions 1-10

Questions 1-10

Complete the table below.

Write **NO MORE THAN THREE WORDS AND / OR A NUMBER** for each answer.

Address	Rooms	Facilities	Providing	Price	Problem
Beatle Road	3 bedrooms, a bathroom, and a living room	Example: restaurant	Internet & utilities	\$ 1	Garden: too big to clean up
Oakington Avenue (on-campus)	3 bedrooms, a 2 and a living room	Shared living room, bathroom, kitchen, and 3	Living room furniture	\$400/\$340	Due to some shared facilities, it seems 4
Mead Street	2 bedrooms, a living room, and a study	5	6	\$600	Sometimes a little bit 7
Devon Close (on-campus)	a bedroom, a living room, a study, and a dining hall	8	9	\$500	Without 10