Hairdressing Baseline Assessment

Name:

Date:

Introduce yourself and your reasons for choosing Hairdressing. You may want to include:

What would you like to do on completion of this course including any further training you may want to pursue?

What do you expect the course to be like?

What is currently your favourite aspect of hairdressing?

LIVEWORKSHEETS

Client care is vital in the hairdressing industry for several reasons. Firstly, it ensures customer satisfaction, leading to repeat business and positive recommendations. Secondly, it helps build trust and loyalty with clients, fostering long-term relationships. Thirdly, it allows for personalised recommendations tailored to clients' needs and goals. Fourthly, it prioritises safety and well-being through thorough consultations and hygiene practices. Effective communication with clients is another benefit, managing expectations and creating a positive atmosphere. Lastly, client care reflects professionalism, contributing to a strong reputation in the industry. Overall, prioritising client care is crucial for success in the hairdressing industry.

Watch the video below and answer the questions.

Explaining your actions as a hairdresser is important, covering the key points for your client.

Clear communication is key throughout and after the service.

Make three recommendations to improve the client's experience.

LIVEWORKSHEETS

Good client care skills can begin we have met a client in the salon.

Good client care skills ensure and secure a

for the salon business.

Ensure you maintain client trust by being discreet and maintain .

Scenario

You have a client who is extremely nervous about getting a hair colouring service due to a previous bad experience. Additionally, the client has expressed concerns about feeling uncomfortable or discriminated against due to their gender identity. How would you address their concerns, provide reassurance, and ensure an inclusive and supportive environment?

In this scenario, it is crucial to approach the nervous client with empathy, understanding, and a commitment to promoting equity, diversity, and inclusion (EDI). How can you address their concerns, provide reassurance, and create an inclusive and supportive environment?

LIVEWORKSHEETS

Health and Safety Legislation

Hairdressers are required to adhere to various health and safety regulations to ensure the well-being of clients and maintain a safe working environment for everyone.

Identify three key health and safety regulations that hairdressers must comply with during treatments and explain their key points.

Hair colouring is a treatment in which specialised dyes are applied to the hair to enhance colour. This treatment is popular among individuals who desire a long-lasting, low-maintenance solution to enhance or change their natural hair colour. Describe the importance of conducting patch tests before performing hair colouring services.

Mathematics

LIVEWORKSHEETS

Mathematics is relevant to hairdressing as it involves various practical applications such as calculating product measurements and ratios for mixing treatments, determining accurate appointment scheduling and time management, and understanding financial aspects like pricing, profit margins, and budgeting. Additionally, math skills are essential for inventory management, tracking product usage, and analysing sales data to make informed business decisions in the hairdressing industry.

Salon price list

Hair Dressing

Conditioning Treatments ..... from £3.50
Treatments are also recommended via consultation.

Styling & Dressing

Finish £5.00
Includes shampoo and surface condition, the styling technique of your choice (or recommended) and finishing products.

Long Hair Finish £6.00

Hair Up £6.00
Medium to long hair is dressed up into the style of your choice. Guidance is given on suitable looks. Hair must be clean and dry for this service.
If you require shampooing please book in a Finish appointment first.

Cutting Services

Ladies

Wet Cut (includes shampoo and surface condition) £5.00

Cut & Finish £10.00

Restyle £15.00

Gents

Gents Cut £2.50

Gents Wash & Cut £5.00

Beard Trim £1.50

Technical Services

Colour
* All colour services will require a skin test 48 hours prior to the appointment.

Semi Permanent Colour* ..... from £10.00
Enhance your natural tones and blend in those natural highlights! Our semi colours will last approximately 6-8 shampoos and nourish tired hair.

Tone On Tone (Quasi)* ..... from £15.00
Up to 50% coverage on grey hair and a stunning range of fashion shades to choose from. If you like to change your colour this is definitely for you!

Full Head Bleach* ..... from £20.00

Full Head Tint * ..... from £17.00
100% coverage, a delicious selection of classic and fashion shades suited to any preference. The colour range will lighten or darken according to choice still providing a glossy shine.

Tint Regrowth* ..... from £16.00
The maintenance programme for your permanent colour choice.

Highlights/Lowlights

Cap Method (full head) * £16.00
Enhance your style with a full head of fine highlights.

Partial (woven/foil)* ..... from £25.00
Choose up to three shades and where you want your highlights placed with this versatile technique designed to suit your hairstyle and your pocket.

Full Head (woven/foil)* ..... from £30.00
A choice of fine or chunky woven highlights to suit your individual style.

Slices* ..... £2.50 each
Brighten up existing colour or add detail to your hair cut.

Exclusive Level 3 Techniques

Colour Correction* ..... Quotation
Had a home hair disaster or just needing a complete change from your existing colour! Please book in for a consultation to discuss your needs and a quote will be given according to your specific outcome.
All colour prices include a treatment, finish and product/homecare advice. (Cuts are additional)

Balayage £35.00

Ombre £35.00

Forme (Permanent Wave)

Fed up with straight hair?
Create soft waves, texture or full on curls with Forme.

Short Hair - Full Head ..... from £10.00

Long Hair - Full Head ..... from £20.00
Needing to add lift to one area of your style or wanting to balance uneven natural curls! We will put the volume back into your life!

Insert the individual cost of the treatments below. Then, add them all together to tell the client their bill.

Gents Wash and Cut	
Beard trim	

LIVEWORKSHEETS

Conditioning treatment	

Bill total:

The client tips you 10% of their bill total. How much is your tip?

English

English skills are important in the hairdressing industry as effective communication with clients is essential for understanding their needs, preferences, and concerns, and providing clear instructions on aftercare and product usage. Additionally, strong English language skills are crucial for writing professional emails, client consultations, and promotional materials, contributing to clear and accurate communication that enhances the overall client experience and promotes the salon's reputation.

Compose a response to a client who has requested information about the cutting and colouring services you offer. Ensure that you include details such as pricing, duration, and any additional benefits of the treatments.

Personal development

Personal development as a hairdresser is important as it allows you to continuously improve your skills, knowledge, and confidence in the industry. It enables you to stay updated with the latest trends, techniques, and products, while also fostering self-awareness and growth, ultimately enhancing the quality of services you provide to clients.

LIVEWORKSHEETS

Describe one approach you would take to develop and enhance your personal confidence as a hairdresser. You may consider personal wellbeing for this answer.

LIVEWORKSHEETS