

05 Answer:

Bruno's Kitchen	
Customer Feedback Form	
※ Dear Customer, thanks for choosing Bruno's Kitchen. We'd like to hear about your dining experience with us today. Please fill out the evaluation and feedback form and give us your valued comments. We thank you for dining with us and hope to see you again soon.	
Sincerely, Steve Bobs	
⊙ Your name: <i>Hank Jones</i> ⊙ Phone number: <i>0910-123456</i> ⊙ You are here today for <i>dinner</i> .	
Appetizer ☐ shrimp salad ☒ fruit salad ☐ French bread	How would you rate the appetizer from 1-5? <u> 2 </u>
Main Course ☐ Roast Chicken ☐ Pork Knuckle ☐ Seafood Special ☐ Steak ☐ Vegetarian Special	How would you rate the main course from 1-5? <u> </u>
Dessert ☐ Iced Tea ☐ Tiramisu ☐ Strawberry Pudding ☐ American Espresso	How would you rate the dessert from 1-5? <u> </u>
Please provide your comments on our food and service ... 	

- () (1) (A) Iced tea.
 (B) Tiramisu.
 (C) Apple pie.
 (D) Cheesecake.
- () (2) (A) There was not enough fruit in the salad.
 (B) It was delivered to the wrong table.
 (C) Mrs. Jones ate some of it and liked it a lot.
 (D) The cook put too much dressing on it.
- () (3) (A) "The waiter was polite, and most of the dishes were delicious."
 (B) "The food was just so-so. As for the service, there is surely room for improvement."
 (C) "Even though the food was excellent, I could not stand the lousy service."
 (D) "This is a restaurant with quick service, so I don't expect the food to be high quality."
- () (4) (A) It was very good.
 (B) It was terrible.
 (C) It was so-so.
 (D) She didn't have one.

06 Answer:

What causes the acne

1. The amount of _____ increases:
This commonly happens in _____.
2. Skin cells _____:
Eventually the skin pores are blocked and there is more oil on the skin.
3. Bacteria grow
4. The immune system works:
It targets the bacteria and causes acne.

- () (1) (A) She got COVID-19.
(B) She wanted to avoid getting COVID-19.
(C) She has a skin problem.
(D) She wanted to avoid a skin problem.
- () (2) (A) Because of too many skin cells.
(B) Because of too much oil.
(C) Because of too much acne.
(D) Because of too much pressure.
- () (3) (A) A cook.
(B) A skin doctor.
(C) A cleaner.
(D) A magazine editor.
- () (4) (A) A skincare product.
(B) A change in her diet.
(C) An illness she suffers from.
(D) A new daily routine.