

Practical English Arriving in London

checking in  in a hotel

1 VOCABULARY in a hotel

Complete the words.



1 the lift 4 the b_____
 2 a s_____ room 5 r_____
 3 a d_____ room 6 the gr_____ fl_____

2 CHECKING IN

a Complete the sentences with words from the list.

have key lift moment right sign spell you

1 I have _____ a reservation.
 2 Can you _____ here, please?
 3 The _____ is over there.
 4 Thank _____.
 5 Can you _____ that, please?
 6 That's _____.
 7 Here's your _____.
 8 Just a _____.

b Complete the conversation with the phrases in a.

A Good evening, sir.
 B Hello. ¹I have a reservation. My name's Carl Zimmerman.
 A ²_____?
 B Z-I-M-M-E-R-M-A-N.
 A Thank you. For three nights?
 B Yes. ³_____.
 A Can I have your passport, please?
 B ⁴_____. Here you are.
 A Thank you. ⁵_____. Thank you.
⁶_____. It's room 403, on the fourth floor.
⁷_____. Enjoy your stay, Mr Zimmerman.
 B ⁸_____.

3 WOULD YOU LIKE...?

Look at the pictures. Complete the conversations.

COFFEE		1 A Would you like a coffee _____? B Yes, please _____.
BEER		2 A Would you _____? B No, _____.
COKE		3 A Would _____? B _____.
TEA		4 A _____? B _____.
MINERAL WATER		5 A _____? B _____.
HOT CHOCOLATE		6 A _____? B _____.

4 SOCIAL ENGLISH

Complete the missing words in the conversations.

1 A Hello?
 B Hello, this _____ is David Barnsley.

2 A Where are you from?
 B I'm from Boston. What a _____ you?

3 A Sorry.
 B No pr_____.

4 A Hello?
 B Is th_____ Tom?

5 A Are you on holiday?
 B No, I'm here on b_____.

6 A Is 10.30 OK for you?
 B Yes, that's p_____.

7 A Would you like another drink?
 B No thanks. It's t_____ for bed.

Can you remember...? 1

1 GRAMMAR

Complete the sentences with one word.

- 1 Are _____ you from France?
- 2 Milan _____ in the south of Italy. It's in the north.
- 3 Please turn off _____ mobile phone.
- 4 They _____ from New Zealand. They're Australian.
- 5 I'm 19. How old are _____?
- 6 _____ your teacher English or American?

2 VOCABULARY

Circle the word that is different.

- 1 Monday Wednesday France Saturday
- 2 four nineteen eleven today
- 3 thirteen forty seventy ninety
- 4 Polish Mexico Italy Russia
- 5 China Europe Spain Turkey
- 6 Japanese Irish Swiss Germany
- 7 listen understand answer door
- 8 desk repeat table chair

3 PRONUNCIATION

Circle the word with a different sound.

	tree	1 he hi please meet
	train	2 bye eight say they
	bike	3 I five his my
	phone	4 do know mobile Poland
	computer	5 Asia Ireland Saturday table
	jazz	6 German go Japan page

4 GRAMMAR & VOCABULARY

Read about the people. Circle a, b, or c.

CLASS PROFILE:
CLASS A



This is Suki Ito. ¹ a student from Yokohama in Japan. Yokohama ² a city south of Tokyo. Suki is 25. ³ email address is s.ito@mail.com.



Enzo and Vitor ⁴ students, too. They're ⁵, from Salvador in the east of the country. ⁶ surname is Oliveira.



⁷ name is Susan McGuire. I'm an English teacher, but ⁸ English. I'm from Edinburgh in ⁹. Suki, Enzo and Vitor are my students, and ¹⁰ very good!



1 a	It's	b He's	c She's
2 a	am	b is	c are
3 a	Her	b His	c Its
4 a	am	b is	c are
5 a	Spain	b Brazilian	c Brazil
6 a	Their	b Your	c His
7 a	I	b Her	c My
8 a	'm not	b not be	c am no
9 a	Scotland	b Irish	c Scottish
10 a	he's	b they're	c she's

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