

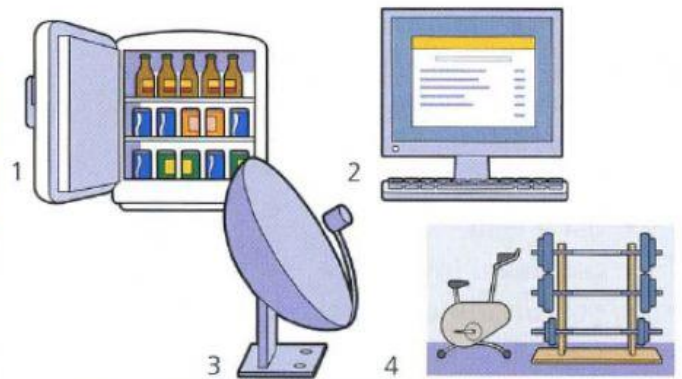
# I can book a hotel room

## A Describing a hotel

travelog.com

Atlanta Hotel (Vilnius, Lithuania)

We **stayed** in this hotel near the Old Town where we had a beautiful bedroom with good **facilities**: **minibar**<sup>1</sup>, **internet access**<sup>2</sup>, **satellite TV**<sup>3</sup> and **air conditioning**. The hotel has a great **gym**<sup>4</sup>. There was 24-hour **room service** and the **staff** were very **helpful** with **tourist** information. The café bar was a very pleasant place to meet other **guests**, and we had a **delicious** breakfast there too. We **recommend** both Vilnius and the Atlanta for a short **stay**.



### Glossary

**stay in a hotel** live for a short time in a hotel (also a stay)

**facilities** things you can use, e.g. internet, gym

**air conditioning** makes a room colder, **central heating** makes a room warmer

**room service** when a waiter brings food or drinks to your room

**staff** people who work for a company

**helpful** wanting to help

**tourist** someone who goes to a place on holiday

**guest** a person staying in a hotel or your home

**delicious** very good to eat

**recommend** say something is good

### 1 Circle the right answer.

- The bar was pleasant / delicious.
- 1 The staff / guests work in the hotel.
- 2 It was a lovely hotel so I recommended / didn't recommend it to my sister.
- 3 The dinner was delicious / helpful.
- 4 A lot of tourists / guests visit our city.
- 5 Internet access and satellite TV are room service / facilities.
- 6 You can get drinks from the gym / minibar.

### 2 Complete the questions.

- What was the last hotel you stayed in ?
- 1 How long did you \_\_\_\_\_ there?
- 2 Were the \_\_\_\_\_ helpful?
- 3 Did the room have good \_\_\_\_\_, e.g. internet access?
- 4 Did it have a \_\_\_\_\_ with drinks in your room?
- 5 Did it have \_\_\_\_\_ TV?
- 6 Did it have air \_\_\_\_\_ and central \_\_\_\_\_ ?
- 7 Did you talk to other \_\_\_\_\_ in the hotel?
- 8 Would you \_\_\_\_\_ this hotel to other people?

### ABOUT YOU

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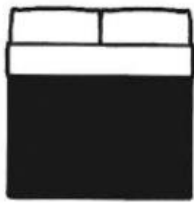
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### 3 ABOUT YOU Write your answers to the questions in Exercise 2, or ask another student.

## B Booking a room



double room



single room



twin room



shower

Katja (K) is talking to the receptionist (R) at a hotel.

R Hotel Metropole. Can I help you?

K Oh, good morning. I'd like to book a double room with a bathroom for May 24<sup>th</sup>, please.

R That's fine. All our bedrooms are en suite.

K Right, and how much is that?

R It's €60 a night, and breakfast is included in the price.

K That's great. And has the hotel got parking?

R No, I'm afraid not.

K Oh, what a shame. OK, well, never mind. I'll take it.

R Right, can I have your credit card details please?...

### Glossary

**book a room** ask a hotel to keep a room for you for a future date

**en suite** a bedroom with a bathroom

**right** OK

**€60 a night** = €60 for one night

**included** If breakfast is included, you don't pay any more for it.

**(that's) great** fine; very good

**parking** a place to leave a car

**I'm afraid not** = I'm sorry, but no.

**never mind** = it isn't important

**details** information, e.g. the card number

### spotlight

*That's a shame/  
What a shame*

You say this when someone tells you something which is a little sad, or you don't want to hear.

*I can't come this evening.*

~ Oh, **what a shame**.

~ Oh, **that's a shame**.

### 4 Answer the questions about the dialogue.

- Is Katja staying for two nights? No
- 1 Does she want a room for one person? \_\_\_\_\_
- 2 Has the room got a bathroom? \_\_\_\_\_
- 3 Is she happy about the price? \_\_\_\_\_
- 4 Will she pay more for breakfast? \_\_\_\_\_
- 5 How much is the room for one night? \_\_\_\_\_
- 6 Can she leave her car at the hotel? \_\_\_\_\_
- 7 Is she angry about the parking? \_\_\_\_\_
- 8 Do they want her credit card number? \_\_\_\_\_

### 5 Complete the dialogue.

- A Regent Hotel, can I help you?
- B Oh, hello, I'd (1) \_\_\_\_\_ to (2) \_\_\_\_\_ a room for two next Tuesday, please.
- A Is that a (3) \_\_\_\_\_ room or a (4) \_\_\_\_\_ ?
- B A double, please.
- A All our rooms are (5) \_\_\_\_\_, with bath or (6) \_\_\_\_\_.
- B That's (7) \_\_\_\_\_. How much is the room?
- A It's €45 (8) \_\_\_\_\_ night, and breakfast is (9) \_\_\_\_\_.
- B OK, and does the room have (10) \_\_\_\_\_ conditioning?
- A I'm (11) \_\_\_\_\_ not.
- B That's a (12) \_\_\_\_\_. Oh, well, never (13) \_\_\_\_\_. I'll take the room.
- A (14) \_\_\_\_\_. Could you give me your credit card (15) \_\_\_\_\_, please?