86. Who most likely is the speaker?

(A) A technician

(B) A designer

(C) A secretary

(D) A telemarketer

87. What does the speaker mean when he says, "the problem is more serious than I thought"?

(A) A screen cannot be ordered

(B) A phone is an outdated model

(C) A device is significantly damaged

(D) A component needs to be upgraded

88. What does the speaker offer?

(A) A store credit

(B) A special discount

(C) A free product

(D) A warranty extension

Bretford Incorporated – Interview Dates	
Monday, May 2	Marketing Department
Tuesday, May 3	Design Department
Wednesday, May 4	Sales Department
Thursday, May 5	Accounting department
Friday, May 6	No Interviews Scheduled

92. Look at the graphic. Which department is the woman applying to?

(A) Marketing

(B) Design

(C) Sales

(D) Accounting

89. What is the main purpose of the talk?

(A) To explain a company regulation

(B) To introduce a software product

(C) To discuss an insurance plan

(D) To promote a Web site

90. According to the speaker, what can managers do?

(A) Receive customer feedback

(B) Approve program updates

(C) Change staff assignments

(D) Track employee performance

91. What will most likely happen next?

(A) A video will be played

(B) A demonstration will be given

(C) A supervisor will be introduced

(D) A questionnaire will be distributed

93. What does the speaker ask the listener to do?

(A) Provide a job description

(B) Check on a delivery

(C) Change a schedule

(D) Expedite a process

94. What did the speaker do on Wednesday?

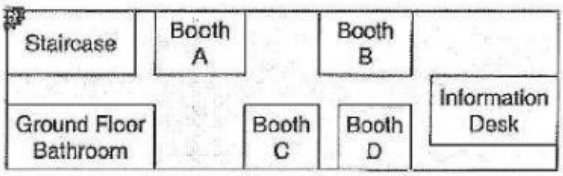
(A) Replied to an e-mail

(B) Submitted a sample

(C) Visited a family member

(D) Filled out an application

LIVEWORKSHEETS



95. What is mentioned about the event?

(A) It has participants from many countries

(B) It occurs in the same city every year

(C) It is sponsored by local organizations

(D) It will end later than expected

96. Look at the graphic. Which booth is Matthew Walsh using?

(A) Booth A

(B) Booth B

(C) Booth C

(D) Booth D

97. According to the speaker, what can listeners do at the information desk?

(A) Pick up a brochure

(B) Buy a ticket

(C) Enter a contest

(D) Register for a class

98. Why does the speaker need to purchase furniture?

(A) A manager is being promoted

(B) A department is changing offices

(C) An employee is being transferred

(D) A team is starting a new project

99. Look at the graphic. How much of a discount will the company most likely receive?

(A) $10

(B) $20

(C) $40

(D) $60

100. What does the speaker say she will do?

(A) Reply to an e-mail

(B) Send a form

(C) Contact a supplier

(D) Drop by a store

LIVEWORKSHEETS

PART 4 - 3

Directions: In this part, you will listen to several short talks by a single speaker. These talks will not be printed and will only be spoken one time. For each talk, you will be asked to answer three questions. Select the best response and mark the corresponding letter (A), (B), (C), or (D) on your answer sheet.

71. What type of event will take place in February?

(A) A design contest

(B) A product launch

(C) A store opening

(D) A charity event

72. What does the speaker ask the listeners to do?

(A) Purchase winter outfits

(B) Select clothing items

(C) Assist with staff training

(D) Choose meal options

73. What will the speaker probably do later today?

(A) Review submissions

(B) Return to a mall

(C) Attend a fashion show

(D) Make an announcement

74. What is being advertised?

(A) A travel service

(B) A beach resort

(C) A residential remodeling company

(D) A real estate agency

75. What does the company specialize in?

(A) Hosting guests for long-term stays

(B) Providing housing loans

(C) Finding homes along a coastline

(D) Customizing interior designs

76. According to the speaker, how can listeners acquire more information?

(A) By calling a telephone number

(B) By sending an e-mail

(C) By filling in an online form

(D) By visiting an office

77. Why will a policy be changed?

(A) To address customer complaints

(B) To boost employee morale

(C) To promote the company's brand

(D) To improve workplace security

78. What does the speaker imply when he says, "but you don't have anything to worry about?"

(A) The yoga studio will reopen tomorrow

(B) The uniform will be informal

(C) The company logo will be popular

(D) The staff will receive a present

LIVEWORKSHEETS

79. What does the speaker request that listeners do?

(A) Examine some documents

(B) Place an order with a supplier

(C) Write down some information

(D) Try on an outfit

80. According to the speaker, what can be found in the handbook?

(A) Some safety instructions

(B) A compensation policy

(C) Some contact information

(D) A list of work schedules

81. What will happen if staff submit daily reports more than a day late?

(A) They will have to write an explanatory note

(B) They will have to resubmit some documentation

(C) Their team leaders will notify them personally

(D) Their yearly reviews will be affected

82. According to the speaker, what should staff get permission for?

(A) Changing shifts with colleagues

(B) Working additional hours

(C) Accessing the accounting Web site

(D) Printing confidential records

83. What does the speaker mention about the gift shop?

(A) It has been shut down for renovations

(B) It is hosting a special event

(C) It is located near the South Gate

(D) It closes earlier than the main facility

84. What does the speaker remind listeners about?

(A) An exit is inaccessible

(B) A parking lot is full

(C) A storage area is available

(D) A center is open

85. According to the speaker, what will happen next month?

(A) A performance will be given

(B) A discount will be offered

(C) A temporary exhibit will be displayed

(D) An anniversary party will be held

86. What is the report mainly about?

(A) A public service

(B) A workshop

(C) A sponsorship program

(D) A competition

87. What has Spencer Incorporated agreed to do?

(A) Hire workers to clean the lake

(B) Pay for participants' hotel costs

(C) Supply awards for an event

(D) Host a celebratory lunch

LIVEWORKSHEETS

88. What does the speaker warn listeners about?

(A) Weather complications

(B) Road construction

(C) Fishing permit modifications

(D) Contest entrance fees

89. Where most likely do the listeners work?

(A) At an advertising agency

(B) At a convention center

(C) At a financial institution

(D) At a publishing firm

90. What does the man ask Derek to do?

(A) Purchase equipment

(B) Make a reservation

(C) Contact a client

(D) Distribute materials

91. What does the speaker imply when he says, "Document Express printed the materials for our previous event in Ottawa"?

(A) A printer made an error

(B) A promotion was successful

(C) A company should be hired again

(D) A brochure is not suitable for an event

92. What is the speaker mainly discussing?

(A) An employee orientation

(B) A health program

(C) A research project

(D) An online discount

93. Why does the speaker say, "You'll probably feel a lot better"?

(A) To show agreement

(B) To suggest a solution

(C) To encourage participation

(D) To confirm a decision

94. What does the speaker recommend that listeners do tomorrow?

(A) Renew an identification card

(B) Go to another building

(C) Organize a workspace

(D) Sign up for a membership

LIVEWORKSHEETS

Flooring Type	Price per Square Meter
Tile	$20
Carpet	$25
Bamboo	$30
Hardwood	$35

Presswood Hotel Directory	
Housekeeping	5
Room Service	6
Front Desk	7
Concierge	8

95. Why is the speaker calling?

(A) To accept an offer

(B) To answer a question

(C) To request assistance

(D) To arrange a consultation

96. Look at the graphic. Which flooring type did the listener mention?

(A) Tile

(B) Carpet

(C) Bamboo

(D) Hardwood

97. According to the speaker, how can the listener get information about the materials?

(A) By going to a store

(B) By calling a hotline

(C) By visiting a Web site

(D) By sending an e mail

98. According to the speaker, what will happen tomorrow?

(A) A facility will reopen

(B) A pamphlet will be printed

(C) A workshop will be held

(D) A room will be renovated

99. Look at the graphic. Which number should guests dial to request towels or pillows?

(A) 5

(B) 6

(C) 7

(D) 8

100. What will be offered to guests this week?

(A) Discounted tickets

(B) Free meals

(C) Gift bags

(D) Complimentary upgrades

LIVEWORKSHEETS