

LEARNING UNIT # 2

THE RESTAURANT

Restaurant English

MAKING A RESERVATION

Customer:

- I would like to make a dinner reservation for two.
- We will need the reservation for Tuesday night.
- I would like to make a dinner reservation.
- I need to make a dinner reservation.
- We will be coming to your restaurant on Tuesday night.



Restaurant staff:

- We will have a table for you.
- I can seat you at 7.30 on Tuesday, if you would kindly give me your name.
- We don't have anything available at 8.30. Is 7.30 OK?
- I have a table for four available at 7.45, please just give me your name.



Restaurant English

ORDERING 2

Customer:

- Could you bring us the menu, please?
- Yes, can I see the dessert menu please?
- No, thanks. I am full after the meal.
- The menu, please.
- What's on the menu?
- Do you have a set menu?
- Could you bring us the salt/ pepper/ ketchup/ vinegar, please?
- I'll have the soup as a starter.
- I'll have the steak for the main course.
- That's all, thank you.
- May I have some water, please?
- May I get an order of barbeque wings?
- That'll be all for now.
- I would like a Coke.



- Yes, please. May I get a glass of lemonade?
- I would like to order my food now.
- We'd like to order a cheeseburger and some fries.
- We'll have the chicken and the vegetable pasta, please.
- Just some water, please.
- Let's have 4 coffees, please.
- We would like 2 coffees and 2 teas.
- We'd like a little longer, please.

If there are problems with the order, the waiter/ waitress can say:

- I don't think we have anymore steak left. I'll check with the kitchen.
- I'm sorry, but the king prawn soup is finished.
- Sorry, the hamburgers are off.

Customer:

- Excuse me, but I didn't order this.
- I'm sorry, but this is cold.
- Can I change my order please?
- I'm sorry, but can I change my order?
- I am sorry, but I think I ordered waffles.



Waiter/ Waitress:

- Let me take it back for you.
- Let me change it for you.
- I am so sorry!
- I am sorry that I misheard you.
- I am so sorry, Sir!
- I'm so sorry. I'll change it for you straightaway.



Restaurant English ASKING ABOUT THE MENU

- Is this served with salad?
- What do you recommend?
- Does this have any seafood in it?
- Is that shrimp in the soup?
- Is the soup a shrimp soup?
- What is in this chicken dish?
- Is there anything you recommend?



Restaurant English MAKING COMMENTS ON FOOD



- What a wonderful dinner!
- I especially like the wonderful chicken dish.
- I really love this meal.
- My salad is very soggy.
- The vegetables are kind of mushy.
- My fish has good seasoning but is a little dry.
- The cake is too sweet for me.

When you want to pay, you can say:

- Could I have the check, please?
- Can I have the check, please?
- We'll take the check.
- Can I have my bill?
- Can we have the bill, please?
- Could we get the bill?
- Could we pay please?
- Could I have the bill, please?
- I am ready for my bill.
- I am ready to pay the bill.
- I would like my check, please.



Sometimes, you may also want to say:

- Do you accept credit cards?
- Can we have separate checks?
- We're going to split the bill.
- Are you paying together?

Restaurant English: At the Restaurant Conversations

Restaurant English **Conversation 1**: Making a Reservation

Restaurant staff: This is Emma Restaurant.

Customer: Hi, I would like to make a dinner reservation for 2 people.

Restaurant staff: What night will you be coming?

Customer: We will need the reservation for Sunday night.

Restaurant staff: What time would you like?

Customer: 8.30.

Restaurant staff: We don't have anything available at 8.30. Is 7.30 OK?

Customer: Yes, that's fine.

Restaurant staff: Please just give me your name.

Customer: My name is John Thomas.

Restaurant staff: Thank you, Mr. Thomas, see you this Sunday at 7.30.

Customer: Thank you. Bye.



Restaurant English **Conversation 2**: Being Seated at the Restaurant

Waiter: Good evening. Welcome to Emma Restaurant.

John: I booked a table for two for 7.30 under the name of John Thomas.

Waiter: Yes, Mr. Thomas. Please come this way.

Waiter: Here is your table.

John: Thanks for your help!

Restaurant English Conversation 3: Ordering

Waiter: May I get you anything to drink?

John: Yes, please. May I get 2 glasses of orange juice?

Waiter: Sure. Would you like an [appetizer](#)?

John: I'll have the tomato soup to start.

Lisa: I'll have the shrimp soup.

Waiter: Would you like to order anything else?

John: That'll be all for now.

Waiter: Let me know when you're ready to order your food.

Waiter: Here is your potato soup, Madam.

Lisa: But I ordered shrimp soup!

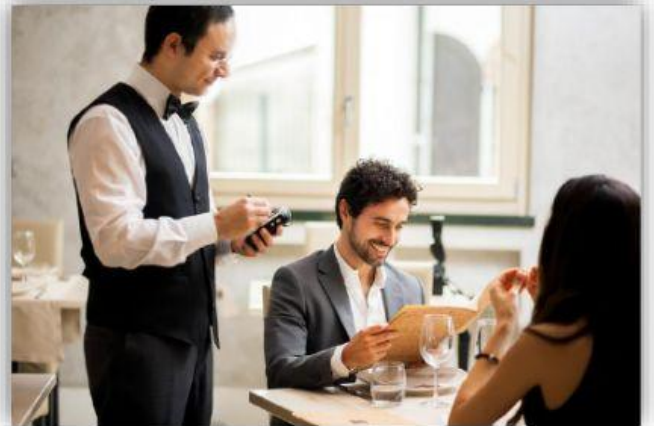
Waiter: I'm so sorry. I'll change it for you straightaway.

Lisa: I would appreciate that.

John: Excuse me. Could you bring us the menu, please?

John: We'd like to order a cheeseburger and some fries.

Waiter: Sorry, the fries are off. Why don't you try the steak? It is excellent.



John: I'll trust your taste and take one order of that.

Waiter: Do you want a dessert?

Lisa: The chocolate mousse cake sounds great.

Waiter: Would you like coffee or tea with your dessert?

John: Just some water, please.

Waiter: Can I get you anything else?

Lisa: That's all, thank you.

Restaurant English Conversation 4: Making Comments on Food

Lisa: John, is your steak OK?

John: The steak tastes wonderful!

Lisa: How is your cake?

John: My cake is too sweet for me.

Lisa: So is mine. I think they put too much sugar in cakes.

John: The food here is usually good, so I think that we should mention this to the waiter.

Lisa: You're right. Maybe they can bring us some better food.



Restaurant English Conversation 5: Getting the bill/ check

Cashier: Can I help you?

John: Yes, could I have the bill?

Cashier: Of course. Here you are.

John: Thank you. I am ready to pay the bill.

Cashier: Of course, Sir. How would you like to pay, cash or card?

John: By cash, please.

Cashier: That will be \$80, please.

John: Here you are.

Cashier: Thank you. Here's your change and your receipt.

John: Thank you.

