Name: _____ Your score: ____ /100 pts

Class: _____ Duration: ____ minutes

MINI TEST 4

VOCABULARY AND GRAMMAR

Score: ___/47.5

I. Put the words in the correct order to make questions.

1. any / to / flights / Paris / there / are / evening / this / ?

_____

2. they / have / been / where / ?

_____

3. flight / time / does / leave / what / the / ?

_____

4. doctor / call / me / you / do / want / to / a / you / for / ?

_____

5. been / you / here / have / before / ?

_____

6. will / you / do / prices / think / fall / ?

_____

7. you / told / lost / that / we / who / ?

_____

II. Complete the sentences with the correct words or phrases (A, B or C).

8. I haven't _____ the airline yet.

A. phoning **B.** phoned **C.** will phone

9. He _____ he was going to be late.

A. said **B.** told **C.** 's said

10. We _____ costs dramatically in the last few years.

A. 've cutting **B.** cut **C.** 've cut

11. I think videoconferencing _____ replace face-to-face meetings.

A. is going **B.** will **C.** will going to

12. The first branch of Starbucks _____ in 1971.

A. is opened **B.** has opened **C.** opened

13. Can you _____ him I called?

A. say **B.** tell **C.** will tell

LIVEWORKSHEETS

III. Complete the sentences using the words in the box. Change the form of the words in the box where necessary.

feel	rely	cost	approve	download	innovate

14. I _____ tired. I'll go to bed early tonight.

15. I like your new car. How much did it _____?

16. Don't forget to ask the boss for her _____ before you go ahead with this.

17. He always does the job well and his boss trusts him completely. He's a really _____ employee.

18. I've _____ a great new program off the Internet.

19. This new software is really _____. I think it will change the whole industry.

READING

Score: ___/15

IV. Read the description of Maria below. Then complete her email to a friend. Use words or phrases from the reading. See the example.

Maria works as a telephonist in customer services. Her workspace is a cubicle with a computer and a telephone switchboard. She answers calls all day. She gets them from customers, but also from suppliers about orders and deliveries. On a normal day she can get over five hundred calls. The worst thing is that people think she is responsible for everything. People are always complaining about things and shouting at her. One man wanted her to tell him how to cook a fish! Of course, she can't hang up. She thinks that in the end she'll give up her job because she suffers from stress. When the phone rings at home, she jumps. She wants to turn off the phone, but her husband needs it for his work.

email

To: Eva

From: Maria

Hi Eva

How are you? How's your new job? Mine is terrible! I'm working as a ***telephonist*** in customer services and all I do is **(20)** _____ calls all day. Every day I get calls from customers or **(21)** _____ and what I hate most is that they think I'm **(22)** _____ for things that go wrong – they complain and shout at me. You'll never believe this but somebody asked me about a **(23)** _____ the other day. He wanted to cook it! I nearly hung up. I went to the doctor yesterday about the **(24)** _____. It's so bad I **(25)** _____ when the phone rings at home. I want to turn it off but George needs it.

Are there any vacancies where you work?

Maria

LIVEWORKSHEETS

LISTENING

Score: ___/12.5

V. Listen to five telephone messages twice. Then complete each of the messages below.

26. Message 1:

Can we make it _____? I don't think I can get there by _____.

27. Message 2:

The price of the new XTR3 is €_____ plus VAT. We've only got _____ or _____ in stock …

28. Message 3:

Phone me on my mobile. _____.

29. Message 4:

If you get this before _____, email me the right files …

30. Message 5:

Elena, this is just to confirm what we discussed earlier: _____ _____ rooms in the Hotel Excelsior and _____ in the Plaza.

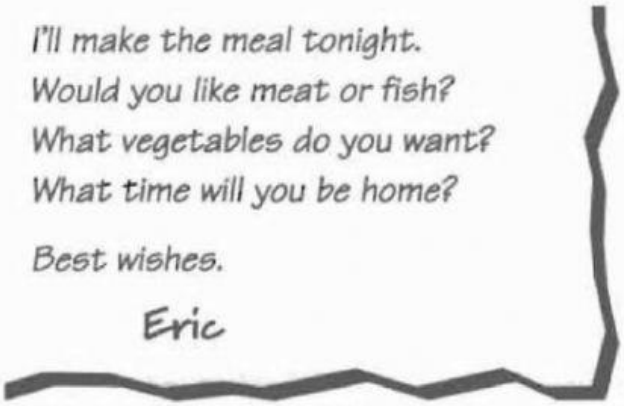
LIVEWORKSHEETS

WRITING

Score: ___/25

VI.

Read the note from your friend Eric.
Write a note to Eric to answer his questions.



I'll make the meal tonight.
Would you like meat or fish?
What vegetables do you want?
What time will you be home?

Best wishes.

Eric

Write 25–35 words.
Write your note on the answer sheet.

LIVEWORKSHEETS