

**4 Write a word that is similar in meaning to the underlined part.**

- 1 Sara rents a large car. It has a lot of space.  
c \_ \_ \_ \_ \_
- 2 George has a lot of money and rents the very expensive car.  
\_ \_ x \_ \_ \_
- 3 Sheila's bags don't fit in the car's place for storing luggage.  
t \_ \_ \_ \_

## Listening

**5 Listen to a conversation between a customer and a rental agent. Mark the following statements as true (T) or false (F).**

- 1 \_ The rental company only rents one model of car.
- 2 \_ The agent tells the customer to rent the economy model.
- 3 \_ The customer has a lot of luggage.

**6 Listen again. Fill in the blanks.**

**Rental Agent:** Good afternoon. How can I help you?

**Customer:** Hello. I want to 1 \_\_\_\_\_ a car. Can you help me?

**Rental Agent:** Certainly. We rent several different 2 \_\_\_\_\_.

**Customer:** Well, I'm looking for something 3 \_\_\_\_\_.

**Rental Agent:** Take a look at our 4 \_\_\_\_\_ model. It's a great choice for budget travelers. But the trunk is rather small.

**Customer:** That's okay. I don't have much 5 \_\_\_\_\_. Can you tell me about your rental requirements?

**Rental Agent:** Sure. You need a 6 \_\_\_\_\_ \_\_\_\_\_ . And a major credit card.

## Speaking

**7 With a partner, act out the roles below, based on the dialogue from Task 6. Decide who Student A and Student B are. Then switch roles.**

**USE LANGUAGE SUCH AS:**

*I want to rent a car.*  
*Take a look at our ... model*  
*Can you tell me about your rental requirements?*

**Student A:** You are a traveler and you want to rent a car. Ask Student B questions to find out:

- car models
- rental cost
- rental policies

Create personal information about yourself.

**Student B:** You are a rental agent at Best Choice Car Rental. Answer Student A's questions. Create personal information about yourself.

## Writing

**8 Use the dialogue in Task 7 to complete the receipt.**

### Best Choice Car Rental

RENTAL AGENT \_\_\_\_\_

CUSTOMER NAME \_\_\_\_\_

CAR MODEL \_\_\_\_\_

RENTAL REQUIREMENTS \_\_\_\_\_