

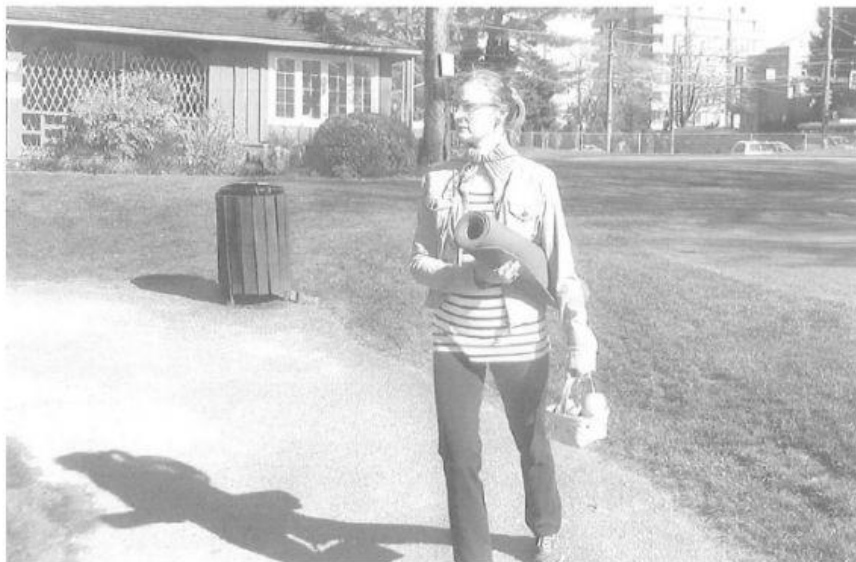
TOEIC – Mini Test

LISTENING

Part 1

Directions: For each question in this part, you will hear four statements about a picture in your test book. When you hear the statements, you must select the one statement that best describes what you see in the picture.

3.



(A) (B) (C) (D)

4.



(A) (B) (C) (D)

Part 2

Directions: You will hear a question or statement and three responses spoken in English. Select the best response to the question or statement.

- | | | | | |
|-----|-----|-----|-----|-----|
| 7. | (A) | (B) | (C) | (D) |
| 8. | (A) | (B) | (C) | (D) |
| 9. | (A) | (B) | (C) | (D) |
| 10. | (A) | (B) | (C) | (D) |
| 11. | (A) | (B) | (C) | (D) |

Part 3

Directions: You will hear some conversations between two or more people. You will be asked to answer three questions about what the speakers say in each conversation. Select the best response to each question.

- | | |
|--|--|
| 32. What is the conversation mainly about?
(A) A product launch
(B) A grand opening
(C) Some investment options
(D) Some travel plans | 35. Where is the conversation taking place?
(A) At a bakery
(B) At an employment agency
(C) At a farmers market
(D) At a restaurant |
| 33. Why has the man been busy?
(A) He has been working on a presentation.
(B) He has just returned from a family vacation.
(C) He is organizing a conference.
(D) He has been assigned a new client account. | 36. What does the woman ask about?
(A) An upcoming event
(B) A project deadline
(C) A delivery service
(D) A job opening |
| 34. What does the woman suggest that the man do soon?
(A) Make a reservation
(B) Review some sales data
(C) Use a voucher before it expires
(D) Speak with an adviser | 37. What does the man remind the woman to do?
(A) Register on a Web site
(B) Send a document
(C) Update a budget
(D) Change an address |

38. Where do the women work?
- (A) At a bookstore
 - (B) At a computer store
 - (C) At a food market
 - (D) At a publishing company
39. What are the women worried about?
- (A) Opening a branch office
 - (B) Competing with online stores
 - (C) Finding a new supplier
 - (D) Hiring enough delivery drivers
40. What does the man recommend?
- (A) Advertising online
 - (B) Attending a trade show
 - (C) Adding food service
 - (D) Offering a home repair service

Part 4

Directions: You will hear some talks given by a single speaker. You will be asked to answer three questions about what the speaker says in each talk. Select the best response to each question

71. What kind of product did the speaker order?
- (A) Printer ink
 - (B) Eyeglasses
 - (C) Picture frames
 - (D) Furniture
72. What problem does the speaker mention?
- (A) A package was not received.
 - (B) An invoice is missing.
 - (C) A product is the wrong color.
 - (D) A Web site is down.
73. What does the speaker ask about?
- (A) A refund policy
 - (B) A delivery fee
 - (C) A shipping time
 - (D) A mailing address

74. What award is being announced?
- (A) Best design
 - (B) Top salesperson
 - (C) Employee of the month
 - (D) Excellence in research
75. According to the speaker, what will the winner receive?
- (A) A commemorative plaque
 - (B) A parking space
 - (C) A gift certificate
 - (D) A recognition dinner
76. What does the speaker say will be published on a Web site?
- (A) A photograph
 - (B) A biography
 - (C) Professional accomplishments
 - (D) Company event details
77. What kind of product does the speaker's company sell?
- (A) Bicycles
 - (B) Tools
 - (C) Cars
 - (D) Toys
78. What will the listeners do next?
- (A) Watch a video
 - (B) Vote on a policy
 - (C) Inspect a brochure
 - (D) Tour a facility
79. What does the speaker mean when he says, "I come in at eight"?
- (A) He is very busy this week.
 - (B) A store usually opens early.
 - (C) The listeners should arrive at that time.
 - (D) The listeners should prepare a shipment.

READING

Part 5

Directions: A word or phrase is missing in each of the sentences below. Four answer choices are given below each sentence. Select the best answer to complete the sentence.

101. A ----- salesperson assisted Ms. Han with choosing a new computer.
(A) help
(B) helpfully
(C) helpful
(D) helped
102. Author Daniel Aiduk ----- gives talks at national writing conferences.
(A) gradually
(B) longer
(C) together
(D) regularly
103. Mr. Kohl has a great deal of ----- performing cost analysis tasks.
(A) experience
(B) experienced
(C) experiencing
(D) experiencer
104. To make an -----, clients can click on "Schedule" at the top right corner of the home page.
(A) example
(B) option
(C) individual
(D) appointment
105. The used coffee grounds should be disposed of at the end of ----- business day.
(A) now
(B) each
(C) whose
(D) and
106. Our company's efforts to hire new workers have intensified ----- so many employees have recently retired.
(A) because
(B) although
(C) instead
(D) unless
107. The occurrence of heavy rains during the month of May is fairly -----.
(A) predict
(B) predicts
(C) predicting
(D) predictable
108. Remind customers to return their rental car ----- a full tank of fuel.

Part 6

Directions: Read the texts that follow. A word, phrase, or sentence is missing in parts of each text. Four answer choices for each question are given below the text. Select the best answer to complete the text.

Hemel Bookstore is seeking temporary store associates ----- the upcoming holiday season.
131.

Duties will include greeting customers and answering questions. -----
132.

will shelve, clean, and organize merchandise. We want to hire friendly and ----- candidates. To
133.

apply, please fill out an online job application at www.hemelbookstore.com/application. The

----- is October 21.
134.

131. (A) about
(B) on
(C) to
(D) for

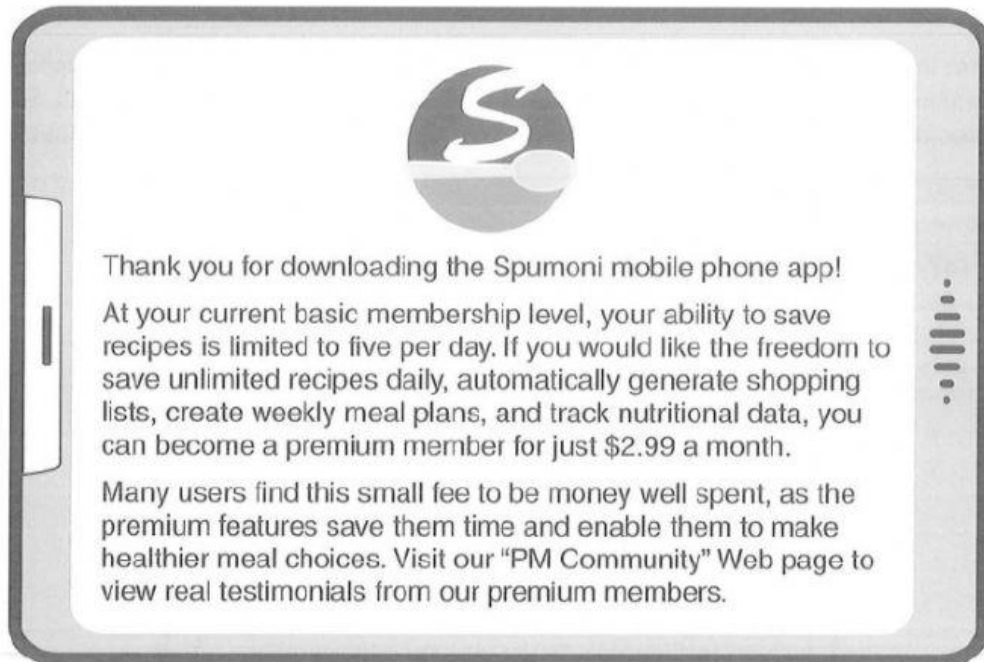
133. (A) energetic
(B) energy
(C) energize
(D) energizer

132. (A) The job also involves processing sales transactions.
(B) We stay open until midnight during the holidays.
(C) Our bookstore carries art supplies as well.
(D) The café is on the first floor of the store.

134. (A) celebration
(B) release
(C) deadline
(D) meeting

Part 7

Directions: In this part you will read a selection of texts, such as magazine and newspaper articles, e-mails, and instant messages. Each text or set of texts is followed by several questions. Select the best answer for each question.



149. What does the notice encourage users to do?

- (A) Share their own recipes
- (B) Submit their own testimonials
- (C) Upgrade their membership status
- (D) Download a recent software update

150. According to the notice, why should users go to a Web page?

- (A) To take a virtual tour
- (B) To see a sample meal plan
- (C) To compare ingredients from similar recipes
- (D) To find out about people's experiences

From:	lcho@cuvacorporatetraining.com
To:	all_staff@cuvacorporatetraining.com
Date:	Monday, April 12, 10:53 A.M.
Subject:	Special notice

Dear colleagues,

Please be advised that the Customer Security System (CSS) installed on your computer will be automatically updated this weekend. Specifically, the update will be taking place from midnight, Saturday, April 17, to midnight, Sunday, April 18. — [1] —. Your device will restart after the update has been completed.

The purpose of the update is twofold. First, it will increase the security of our client information. Moreover, it will improve overall system performance. — [2] —. As a result, you should notice improved processing speeds and less unplanned system downtime.

Please note that following the update there will be a change in the appearance of the CSS log-in screen, but this change will not affect the log-in procedures.

The tech support team will be available to answer any questions you may have before and after the update. — [3] —. By Thursday, you will receive a link to a training video with explanations of the new features that will become available with the update. — [4] —.

Best regards,

Leana Cho
Manager, Technical Support Team

158. Why was the e-mail sent?

- (A) To motivate employees to increase their performance
- (B) To instruct employees how to install a computer program update
- (C) To obtain feedback about some new security procedures
- (D) To alert employees about upcoming changes to some software

159. According to the e-mail, what will employees experience after April 18 ?

- (A) Better quality Web cameras
- (B) A different CSS log-in screen
- (C) Faster technical support service
- (D) More comfortable keyboards

160. In which of the positions marked [1], [2], [3], and [4] does the following sentence best belong?

"During this period, some functions will be limited or unavailable."

- (A) [1]
- (B) [2]
- (C) [3]
- (D) [4]

To:	staff@rindersbusiness.co.ke
From:	dcloeten@rindersbusiness.co.ke
Subject:	Information
Date:	25 October

Dear Rinders Staff:

Our company is growing, and I am pleased to welcome new staff members! Those in our Nairobi office will get to know Mary Gichuki very well. She will be the new office manager there, beginning on 1 November. Some of you met her last week when she visited the office. She will be replacing David Alberts.

Anila Pillai will also be a new face in our Nairobi office. Ms. Pillai will be an administrative assistant, and she will greet visitors, answer the phone, and perform office duties. She will work on Wednesdays, Thursdays, and Fridays from 10:00 A.M. to 3:00 P.M.

Mark Karunga, who has worked in the Nairobi office for the past fifteen years, is being promoted to senior accountant and will work in our new Mombasa office beginning on 15 November.

I will soon be sending another e-mail alerting you to more new faces in our offices since we are still hiring personnel for the Mombasa location. We hope to have all positions filled there before the grand opening in November.

Sincerely,

Deborah Cloeten
Vice President
Rinders Business Systems

168. What is the main purpose of the e-mail?

- (A) To describe some staff changes
- (B) To discuss some new office procedures
- (C) To contrast two company locations
- (D) To report on recent office visitors

169. Who will be working part-time at Rinders Business Systems?

- (A) Ms. Gichuki
- (B) Mr. Alberts
- (C) Ms. Pillai
- (D) Ms. Cloeten

170. What is NOT indicated about Mr. Karunga?

- (A) He is an accountant.
- (B) He is a recent hire.
- (C) He is being promoted.
- (D) He is being transferred.

171. What does Ms. Cloeten indicate about the Mombasa location?

- (A) It is her new workplace.
- (B) It has not yet opened.
- (C) It is fully staffed.
- (D) It is larger than the Nairobi office.