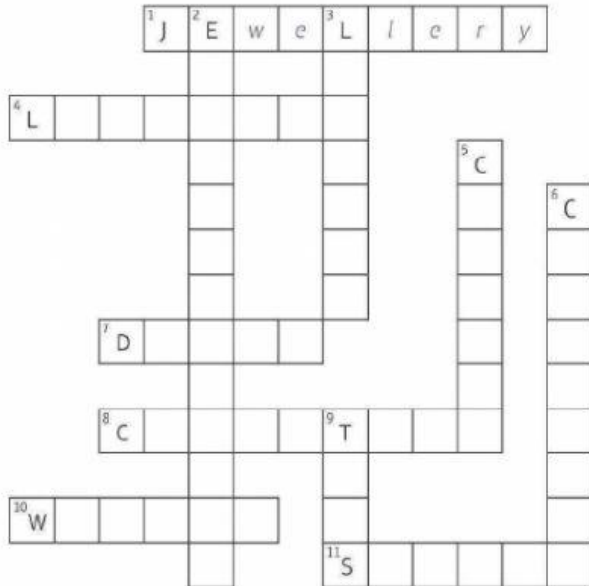


VOCABULARY

SHOPPING DEPARTMENTS

- 1 Read Pete's shopping list and complete the crossword with department names.



shopping list

- 1 a ring (_____ & Watches)
- 2 a TV (Home _____)
- 3 a bag (Travel & _____)
- 4 a lamp for the office (Furniture & _____)
- 5 shoes for me (Men's _____ and Shoes)
- 6 school shoes for Emily (_____ clothes & Shoes)
- 7 a bottle of water (Food & _____)
- 8 a mouse (_____ & Phones)
- 9 a game for Billy and Emily (_____)
- 10 a sweater for Sue (_____ clothes & Shoes)
- 11 a football for Billy (_____)



FUNCTION

MAKING REQUESTS

- 2 A ▶ 9.2 Listen and match conversations 1–3 with places a)–c).

- a) someone's home _____
b) a shop _____
c) café _____

B Put the words in the box in the correct place to complete the conversations.

like (x2) a you that 'd I'd I

Conversation 1

- A: What would ^{you} like?
B: I like a cheese sandwich.
A: Would you white bread or brown?
B: Brown, please.

Conversation 2

- A: Can help you?
B: Yes, I'd that sweater, please.
A: This one?
B: No. I'd like brown one, please.

Conversation 3

- A: Come in. Sit down.
B: Nice flat!
A: Thanks. Would you like drink?
B: Yes, love an apple juice or something.

C Listen again and check.

LEARN TO

USE HESITATION PHRASES

- 3 A ▶ 9.3 Listen to the questions and write your answers.

- 1 _____
- 2 _____
- 3 _____
- 4 _____

B ▶ 9.4 Listen to someone answer the questions. Which question does she not answer?

C Listen again and number the hesitation phrases in the order you hear them.

- a) Let me think. _____ 1
b) Well ... _____
c) Um ... _____
d) Er ... _____
e) Oh, I don't know. _____
f) Let me see ... _____

- 4 A Write hesitation phrases at the beginning of your answers in Exercise 3A.

B ▶ 9.3 Listen again to the questions and practise answering with the hesitation phrases.