

Listening Part 1

Questions 1-10

Complete the form below.

Write **ONE WORD AND / OR A NUMBER** for each answer.

INSURANCE CLAIM FORM

Example

Client details

Name: **Greg Williams**

Policy reference: **1**

Address: **2** 102 Street, Northbridge

Phone number: **3**

Description of damage

Date of incident: **Sunday, 17th June**

Cause of incident: **the house was damaged during a 4**

Items client is claiming for:

a pair of child's 5

a new 6

a torn 7

repairs to the door of the 8

Builder dealing with damage

Full name: **Steven 9**

Client to send in photographs of damaged **10** before building work starts

Listening Part 2

Questions 11-12

Which **TWO** opportunities does the Young Explorer Programme offer to participants?

Choose **TWO** letters, **A-E**.

- A** Improving negotiation skills
- B** Developing supportive relationships
- C** Acquiring a new physical skill
- D** Learning about environmental issues
- E** Competing for an award

Questions 13-14

Which **TWO** subjects must groups in their preliminary training?

Choose **TWO** letters, **A-E**.

- A** Finding sources of water
- B** Operating cooking equipment
- C** Knowing how to follow a route
- D** Searching for safe things to eat
- E** Using wood to build shelters

Questions 15-20

What does the speaker say about each of the following tracks?

Write the correct letter **A, B, C, or D** next to Questions 15-20

Tracks

15	Northface
16	Blue River
17	Pioneer
18	Edgewater
19	Murray
20	Lakeside

A	It is likely to be busy.
B	It may be unsafe in places.
C	It is currently closed to the public.
D	It is divided into two sections.

Listening Part 3

FB.com/TheIELTSFOCUS
Zalo 0847705973

Questions 21-26

Write the correct letter, **A**, **B**, or **C**, next to **Questions 21-26**.

The Future of Work

21 Kiara and Finn agree that the articles they read on the future of work

- A mainly reflect the concerns of older employees.
- B refer to the end of a traditional career path.
- C tend to exaggerate the likely changes.

22 What point does Kiara make about the phrase "job title"?

- A It is no longer relevant in modern times.
- B It shows colleagues how to interact with each other.
- C It will only apply to people higher up in an organization.

23 What issue affecting young employees is Finn most concerned about?

- A lack of job security
- B income inequality
- C poor chances of promotion

24 What is Kiara's attitude towards the Richards-Greeves survey on work-life balances?

- A She thinks that the findings are predictable.
- B She is curious about the kind of work the interviewees do.
- C She believes it would be useful to know what the questions were.

25 Finn and Kiara agree that if employees are obliged to learn new skills,

- A they should learn ones which might be useful in another job.
- B they should not be forced to learn them in their own time.
- C they should receive better guidance from training departments.

26 When Finn talks about the impact of mobile technology, Kiara responds by

- A emphasizing the possible disadvantages
- B describing her personal experience.
- C mentioning groups who benefit most from devices.

Questions 27-30

What impact might Artificial Intelligence (AI) have on each of the following professions?

Choose **FOUR** answers from the box and write the correct letter, **A-F**, next to **Questions 27-30**.

Impact of Artificial Intelligence (AI)

- A It will give them a greater sense of satisfaction.
- B It will encourage them to compete with one another.
- C It will reduce the level of stress they have.
- D It may eventually lead to their jobs disappearing.
- E It could prevent them from coming to harm.
- F It will enable them to do tasks they have not trained for.

27 Architects

28 Doctors

29 Lawyers

30 Sports referees

Listening Part 4

Questions 31-40

Complete the notes below.

Write **ONE WORD ONLY** for each answer.

The Klondike Gold Rush of Canada

The Gold-seekers' journey to the Klondike river

- Many gold-seekers set off from Skagway in Alaska.
- The White Pass Trail was difficult because of rocks and 31..... along the way.
- The Chilkoot Trail was very 32..... so it could take three months.
- On both trails, gold-seekers gave up because of starvation, disease and the fear of 33.....
- At Lake Bennet, gold-seekers stayed in a 34..... until spring arrived.
- At Miles Canyon, it was necessary to hire an experienced 35..... to continue the journey.
- Gold-seekers finally reached Dawson and the Klondike river.

The Equipment gold-seekers had to take

- The 36..... provided gold-seekers with a list.
- The list included
 - clothes, e.g. boots, thick coats
 - tea and food such as 37.....
 - tools, e.g. rope and several 38.....

People who became successful because of the gold rush

- Some business-minded people sold supplies or set up hotels.
- Jack London created sense of 39..... in his stories.
- Annie Hall Strong and Emma Kelly contributed to various 40..... in Canada and the US.