

Listening Part 1

Questions 1-10

Complete the form below.

Write **ONE WORD AND / OR A NUMBER** for each answer.

INSURANCE CLAIM FORM

Example

Client details

Name:

Greg Williams

Policy reference: **1**

Address: **2** 102 Street, Northbridge

Phone number: **3**

Description of damage

Date of incident: Sunday, 17th June

Cause of incident: the house was damaged during a **4**

Items client is claiming for:

a pair of child's **5**

a new **6**

a torn **7**

repairs to the door of the **8**

Builder dealing with damage

Full name: Steven **9**

Client to send in photographs of damaged **10** before building work starts

Listening Part 2

Questions 11-12

Which **TWO** opportunities does the Young Explorer Programme offer to participants?

Choose **TWO** letters, **A-E**.

- A** Improving negotiation skills
- B** Developing supportive relationships
- C** Acquiring a new physical skill
- D** Learning about environmental issues
- E** Competing for an award

Questions 13-14

Which **TWO** subjects must groups in their preliminary training?

Choose **TWO** letters, **A-E**.

- A** Finding sources of water
- B** Operating cooking equipment
- C** Knowing how to follow a route
- D** Searching for safe things to eat
- E** Using wood to build shelters

Questions 15-20

What does the speaker say about each of the following tracks?

Write the correct letter **A, B, C, or D** next to Questions 15-20

Tracks

- 15** Northface
- 16** Blue River
- 17** Pioneer
- 18** Edgewater
- 19** Murray
- 20** Lakeside

- | |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <ul style="list-style-type: none">A It is likely to be busy.B It may be unsafe in places.C It is currently closed to the public.D It is divided into two sections. |
|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|

Listening Part 3

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Questions 21-26

Write the correct letter, **A, B, or C**, next to **Questions 21-26**.

The Future of Work

- 21 Kiara and Finn agree that the articles they read on the future of work
A mainly reflect the concerns of older employees.
B refer to the end of a traditional career path.
C tend to exaggerate the likely changes.
- 22 What point does Kiara make about the phrase "job title"?
A It is no longer relevant in modern times.
B It shows colleagues how to interact with each other.
C It will only apply to people higher up in an organization.
- 23 What issue affecting young employees is Finn most concerned about?
A lack of job security
B income inequality
C poor chances of promotion
- 24 What is Kiara's attitude towards the Richards-Greeves survey on work-life balances?
A She thinks that the findings are predictable.
B She is curious about the kind of work the interviewees do.
C She believes it would be useful to know what the questions were.
- 25 Finn and Kiara agree that if employees are obliged to learn new skills,
A they should learn ones which might be useful in another job.
B they should not be forced to learn them in their own time.
C they should receive better guidance from training departments.
- 26 When Finn talks about the impact of mobile technology, Kiara responds by
A emphasizing the possible disadvantages
B describing her personal experience.
C mentioning groups who benefit most from devices.

Questions 27-30

What impact might Artificial Intelligence (AI) have on each of the following professions?

Choose **FOUR** answers from the box and write the correct letter, **A-F**, next to **Questions 27-30**.

Impact of Artificial Intelligence (AI)

- A It will give them a greater sense of satisfaction.
B It will encourage them to compete with one another.
C It will reduce the level of stress they have.
D It may eventually lead to their jobs disappearing.
E It could prevent them from coming to harm.
F It will enable them to do tasks they have not trained for.

- 27 Architects
28 Doctors
29 Lawyers
30 Sports referees

Listening Part 4

Questions 31-40

Complete the notes below.

Write **ONE WORD ONLY** for each answer.

The Klondike Gold Rush of Canada

The Gold-seekers' journey to the Klondike river

- Many gold-seekers set off from Skagway in Alaska.
- The White Pass Trail was difficult because of rocks and **31**..... along the way.
- The Chilkoot Trail was very **32**..... so it could take three months.
- On both trails, gold-seekers gave up because of starvation, disease and the fear of **33**.....
- At Lake Bennet, gold-seekers stayed in a **34**..... until spring arrived.
- At Miles Canyon, it was necessary to hire an experienced **35**..... to continue the journey.
- Gold-seekers finally reached Dawson and the Klondike river.

The Equipment gold-seekers had to take

- The **36**..... provided gold-seekers with a list.
- The list included
 - clothes, e.g. boots, thick coats
 - tea and food such as **37**.....
 - tools, e.g. rope and several **38**.....

People who became successful because of the gold rush

- Some business-minded people sold supplies or set up hotels.
- Jack London created sense of **39**..... in his stories.
- Annie Hall Strong and Emma Kelly contributed to various **40**..... in Canada and the US.