

Recent ¹ _____ shows that outsourcing of office cleaning, catering for the staff restaurant and the customer helpline ² _____ financial benefits for the company.

Let's have a ³ _____ this slide. On the left you can see our expenditure five years ago ... I'd like to ⁴ _____ to give you some background about each sector we've outsourced. Firstly, cleaning.

⁵ _____ to increasing personnel costs, outsourcing seemed to be our only option. You will ⁶ _____ this chart savings other companies achieved. We analysed these carefully and as ⁷ _____ decided to do the same.

OK, we've ⁸ _____ cleaning, so let's ⁹ _____ the staff restaurant.

After careful research, ¹⁰ _____ were clear: employing staff to run a restaurant was too expensive and not cost-effective.

¹¹ _____ look at these figures ...

Finally, I'd like to ¹² _____ you with some interesting statistics regarding the customer helpline ...