

SECTION 1

Questions 1-4

Complete the form below.

Write **ONE WORD ONLY** for each answer.

HOUSE SERVICE INFORMATION

Example Name:	Answer <i>Barbara Hill</i>
Location:	1..... London
Postcode:	SW105
Rooms:	two 2..... bedrooms
The other room used as:	an 3.....
Downstairs:	kitchen-diner, conservatory, and 4.....
Pets:	2 dogs and 3 cats

Questions 5-7

Choose the correct letter, **A**, **B**, or **C**.

5 Which of these extra services does the customer agree to do?

- A Change the bed linen
- B Do some gardening work
- C Clean the glass

6 What does the customer want cleaned every three months?

- A Curtains
- B Carpets
- C Mats

7 What does the customer want done with clothes?

- A Wash and iron the clothes
- B Iron the clothes
- C Clean and dry the clothes

Questions 8-10

Complete the sentences below.

Write **ONE WORD AND/OR A NUMBER** for each answer.

The agent's address is 12 **8**..... Road.

Her house will get cleaned next **9**.....

The maximum time of cleaning service is **10**..... hours

SECTION 2

Questions 11-17

Choose the correct letter, **A**, **B**, or **C**.

- 11** The main purpose of the service is to
- A** educate people.
 - B** persuade people to fly.
 - C** provide people with comfort.
- 12** The number of people working at Sydney Airport is
- A** 200
 - B** 360
 - C** 440
- 13** Dogs are chosen according to
- A** their ability to stay calm.
 - B** their friendliness.
 - C** their skill at locating narcotics.
- 14** The number of postal items processed last year amounted to
- A** 4,400.
 - B** 52,000.
 - C** 72,000.
- 15** People carrying items that are not allowed
- A** will get arrested.
 - B** will be refused on board.
 - C** will be given a warning.

- 16** Which of the following is NOT allowed to be taken on the flight?
- A** Carry-on items
 - B** Plant seeds
 - C** Parcels
- 17** What is the proper security protocol for a pocket knife found in a carry-on suitcase?
- A** It is returned to the passenger after examination.
 - B** It is thrown away in a safe receptacle.
 - C** It is passed on to higher-level authorities.

Questions 18-20

Complete the sentences below.

Write **NO MORE THAN THREE WORDS** for each answer.

The acceptable material for packing goods in Australia is **18**.....

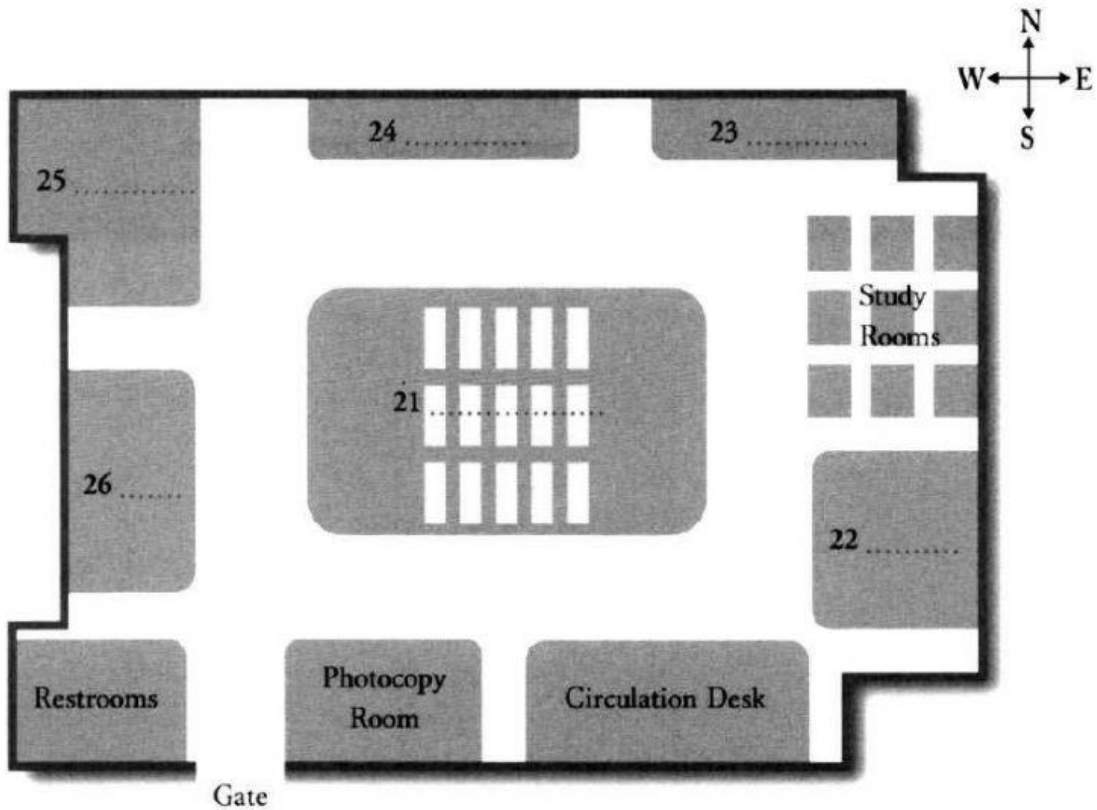
The belongings most of time are refused due to problems with the **19**.....

The customs must be given notice of the goods from **20**..... days before it arrives in Australia.

SECTION 3

Questions 21-26

Write the correct letter, **A-F**, next to questions **21-26**.



- | | |
|--------------------------------|-----------------|
| A Video Resource Centre | 21 |
| B Reading Room | 22 |
| C Food Service Centre | 23 |
| D Periodicals Section | 24 |
| E Enquiry Desk | 25 |
| F Satellite TV Station | 26 |

Questions 27-30

Complete the sentences below.

Write **NO MORE THAN THREE WORDS** for each answer.

If you need to find information on a certain book, you can use **27**..... check-out cards.

If you want to find information in a specific field, use the **28**..... guides.

Computers in some **29**..... cannot be linked to the network.

You can find more information in a **30**..... on my desk.

SECTION 4

Questions 31-35

Choose the correct letter, **A**, **B**, or **C**.

- 31** The student thought there were no crocodiles in Northern Africa because
- A** North Africa contains very little wildlife for the crocodile to prey on.
 - B** she found no mention in the literature of their existence there.
 - C** there is very little water in North Africa.
- 32** Generally, crocodiles live in groups of about
- A** 20
 - B** 38
 - C** 46
- 33** African crocodiles usually live in areas with
- A** hot, dry climates.
 - B** hot, wet rainforests.
 - C** warm, wet climates.
- 34** Crocodiles in dry areas live in caves located
- A** underground.
 - B** in mountainsides.
 - C** underwater.
- 35** What change caused changes in crocodile populations in North Africa?
- A** They were driven away by a fierce predator.
 - B** Crocodiles evolved from desert creatures to wetland creatures.
 - C** North Africa used to be wetland but slowly turned to desert over time.

Questions 36-40

Complete the sentences below.

Write **NO MORE THAN TWO WORDS AND/OR A NUMBER** for each answer.

Desert crocodiles sometimes live in places with dry periods that last up to **36**..... months.

A hole dug by a female crocodile in which to lay eggs can have a **37**..... of up to 60cm.

Local people are not **38**..... crocodiles.

Crocodiles **39**..... out of fear when humans populate their habitat.

Researchers want to study more about population size, **40**....., and relations to other populations of crocodiles.