

APOLOGIES, REASONS AND PROMISES

Fill in the gaps in the phone conversation with these phrases:

I'm really sorry couldn't come Another time
I'll call had to I'm sorry have to don't worry
can't come What happened

ED Hi, Bob. How are you?

BOB I'm OK. Look, 1 I'm really sorry I 2 _____ to your party last night.

E Oh, 3 _____.

B I 4 _____ go to the police station.

E Oh, dear. 5 _____?

B Someone stole my car. But the police found it and it's fine.

E That's good.

B Anyway, would you like to come round for dinner this evening?

E 6 _____, I 7 _____ this evening.

I 8 _____ take my parents to the airport.

B No problem. 9 _____, maybe.

E Yes, definitely. 10 _____ you at the weekend.

B Right. Talk to you then. Bye.

A GOOD APOLOGY HAS THREE PARTS:

1. I'M SORRY
2. IT'S MY FAULT
3. WHAT CAN I DO TO MAKE IT RIGHT?

