

1 Video Communication

Vox pops

- 1 Work with a partner. How might these things be relevant to cross-cultural communication?
 - sense of humour
 - history
 - chopsticks
- 2 Watch the video. Do sections 1 and 2.

What would foreigners need to know about your culture to be able to communicate well with people?

 - 1 Who thinks it is important for foreigners to ...?
 - 1 have good manners
 - 2 be aware that people don't say everything
 - 3 understand the past
 - 4 understand jokes

Have you had experiences of making cultural mistakes? What happened?

- 2 Answer the questions.
 - 1 How did Tom feel about his cultural difficulty?
 - 2 Why was Michael surprised at the Swiss driver's reaction?
 - 3 Why did Sacha get two words mixed up in Chinese?
- 3 Discuss the questions below in small groups.
 - 1 Have you ever seen a foreigner make a cultural mistake in your country?
 - 2 If you saw someone do this again in the future, what would you say to them?



Duncan



Tom



Mary



Michael



Sacha