



Dialogue: Banking

1. Listen to the dialogue and fill in the blanks.

Opening an account

A: How are you doing today?

B: Great. Thanks.

A: What can I _____ you with?

B: I would like to open a bank account.

A: What _____ would you like to open?

B: I need a _____ account.

A: Would you also like to open a _____ account?

B: That's fine.

A: In order to open these accounts, you need to _____ a minimum of \$50.

B: I want to deposit \$300.

A: I'll set _____ your accounts for you right now.

B: Make _____ to put \$150 in each account.



2. Listen to the dialogue and choose the answers.

Making a deposit

A: How are things with you?

B: _____

A: How may I help you?

B: _____

A: Will you be depositing cash or a check?



B: _____

A: How much would you like to deposit?

B: _____

A: What account would you like to deposit that into?

B: Could you deposit that _____, please?

A: Can I do anything else for you today?

B: _____. Thank you very much.



3. Listen to the dialogue and answer the questions.

Making a withdrawal

1. What does the customer want to do today?

make a deposit open an account withdraw money

2. How much does the customer need?

\$30.00 \$130.00 \$300.00

3. What account is the money from?

chequing account savings account RRSP

4. What else does the customer need today?

another account a calendar nothing more

5. The bank teller feels fabulous today.

True False We don't know.

6. The customer says "What can I help you with?"

True False We don't know.

7. The customer gives money in small bills.

True False We don't know.

