

# Check into a Hotel

Do you have a reservation sir?

May I have your confirmation number?

Would you like a mountain or pool view?

Would you like a king size bed or two doubles?

May I have the credit card you will be using today?

Where is your luggage?

Your room is 987, with a view of the pool.

Do you have any other questions I can help you with?

Both room service and the business center are open twenty four hours a day.

May I assist you with anything else sir?

**Concierge:** May I help you sir?

Yes, Giovanni's on Broadway.

Taxis are available in front of the hotel. The doorman can assist you in getting a cab.

Going to room- Where would you like me to put your luggage sir?

Can I help you with anything else?

**Front desk:** Yes sir, how can I help you?

**Room Service:** What would you like to order sir?

You should leave at 7:00 a.m.

Yes, it is 23459876234.

A pool view, please.

Yes, I do.

It is at the concierge desk.

Here is my American Express.

A king size bed would be fine.

Thank you, that is great.

Thank you that is great.

Yes, please. What are the hours of room service?

Also, what are the hours of your business center?

Yes thanks. I was wondering if you could recommend a good Italian Restaurant?

No. And thank you very much.

Thank you. And where can I get a taxi.

No. And here you are. (giving a tip)

Thank you. You have been helpful.

You can put them in the closet.

I would like a bacon cheeseburger with French fries and a coke.

I have a ten (10) a.m. flight in the morning and I was wondering what time I should leave the hotel.

Thanks a lot.



**Choose the correct words or phrases to complete the conversation**

H: Do you have a reservation sir?

G: Yes, I \_\_\_\_\_.

H: May I have your confirmation number?

G: Yes, it's \_\_\_\_\_.

H: Would you like a mountain or pool view?

G: A \_\_\_\_\_ view, please.

H: Would you like a king size bed or two doubles?

G: A \_\_\_\_\_ would be fine.

H: May I have the credit card you will be using today?

G: Here is my \_\_\_\_\_.

H: Where is your luggage?

G: It is at \_\_\_\_\_.

H: Your room is 987, with a view of the pool.

G: Thank you, \_\_\_\_\_.

H: Do you have any other questions I can help you with?

G: Yes, \_\_\_\_\_. What are the hours of room service? Also, what are the hours of your business center?

H: Both room service and the business center are open twenty four hours a day.

G: Thank you, \_\_\_\_\_.

H: May I assist you with anything else sir?

G: No. And \_\_\_\_\_ very much.

Concierge: May I help you sir?

G: Yes thanks. I was wondering if you could \_\_\_\_\_ a good Italian Restaurant?

H: Yes, Giovanni's on Broadway.

G: Thank you. And where can I \_\_\_\_\_ a taxi.

H: Taxis are available in front of the hotel. The doorman can assist you in getting a cab.



G: Thank you. You have been \_\_\_\_\_.

Going to room- Where would you like me to put your luggage sir?

G: You \_\_\_\_\_ them in the closet.

H: Can I help you with anything else?

G: No. And \_\_\_\_\_. (giving a tip)

Front desk: Yes sir, how can I help you?

G: I have a ten (10) a.m. flight in the morning and I was wondering \_\_\_\_\_ I should leave the hotel.

Front desk: You should leave at 7:00 a.m.

G: \_\_\_\_\_.

Room Service: What would you like to order sir?

G: I \_\_\_\_\_ a bacon cheeseburger with French fries and a coke.

### **Answer the questions.**

Do you have a reservation sir?

---

May I have your confirmation number?

---

Would you like a mountain or pool view?

---

Would you like a king size bed or two doubles?

---

May I have the credit card you will be using today?

---



Where is your luggage?

---

Your room is 987, with a view of the pool.

---

Do you have any other questions I can help you with?

---

Both room service and the business center are open twenty four hours a day.

---

May I assist you with anything else sir?

---

**Concierge:** May I help you sir?

---

Yes, Giovanni's on Broadway.

---

Taxis are available in front of the hotel. The doorman can assist you in getting a cab.

---

Going to room- Where would you like me to put your luggage sir?

---

Can I help you with anything else?

---

**Front desk:** Yes sir, how can I help you?

---

**Room Service:** What would you like to order sir?

---