

Complete the conversations with the words from the charts below.

the temperature	I recommend	What	Can I help you?
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A: Hello, Jessica. _____?

B: Yes, please. I think _____ of this product is not correct.

A: I, see. _____ do you want me to do?

B: _____ you to check the temperature in the storage areas.

A: Sure. Right away.

B: Thank you!



You should	What	the wrong number
report the mistake		I have a problem

A: Excuse me, _____ with my order.

B: _____ is the problem?

A: I received _____ of items. My order only has 15 and it should be 20.

B: Oh, I see. _____ call the production department and I recommend you to _____.

A: Sure, thanks. I'll call right now.