

# ITA III, Week 11

RL.11-12.1

Score \_\_\_\_\_

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- 1.** What is a correct advice for the following problem: "The product smells bad."  
 A) you should replace the report  
 B) we are going to visit you  
 C) we recommend you to check the expiration date
  
- 2.** What is a correct advice for the following problem: "The expiration date of the product is not eligible."  
 A) we recommend you to return the product  
 B) you should call the police  
 C) we are going to buy a new product
  
- 3.** What is a correct advice for the following problem: "The temperature of this product is not correct."  
 A) we are going to visit you  
 B) it is necessary to check the temperature in the storage areas  
 C) you should replace the product
  
- 4.** What is a correct advice for the following problem: "There is a foreigner object in the product."  
 A) you should check the technical data sheet  
 B) it is important to check the expiration date  
 C) we are going to clan the storage areas
  
- 5.** What is a correct advice for the following problem: "The product seems adulterated."  
 A) you should review the company policies about food handling  
 B) you should inspect the equipment before using it  
 C) we recommend you to check the technical data sheet