

ITA III, Week 11 RL.11-12.1

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- 1.** What is a correct advice for the following problem: "The product smells bad."
- ☐ (A) you should replace the report
 - ☐ (B) we are going to visit you
 - ☐ (C) we recommend you to check the expiration date
- 2.** What is a correct advice for the following problem: "The expiration date of the product is not eligible."
- ☐ (A) we recommend you to return the product
 - ☐ (B) you should call the police
 - ☐ (C) we are going to buy a new product
- 3.** What is a correct advice for the following problem: "The temperature of this product is not correct."
- ☐ (A) we are going to visit you
 - ☐ (B) it is necessary to check the temperature in the storage areas
 - ☐ (C) you should replace the product
- 4.** What is a correct advice for the following problem: "There is a foreigner object in the product."
- ☐ (A) you should check the technical data sheet
 - ☐ (B) it is important to check the expiration date
 - ☐ (C) we are going to clean the storage areas
- 5.** What is a correct advice for the following problem: "The product seems adulterated."
- ☐ (A) you should review the company policies about food handling
 - ☐ (B) you should inspect the equipment before using it
 - ☐ (C) we recommend you to check the technical data sheet