

A. Choose the expression that does not go with each phrasal verb

- | | | | |
|----------------------|------------|-----------------------|-----------|
| 1. hook up. | a computer | some music | a phone |
| 2. look up | a book | an answer | a word |
| 3. open up | a book | a box | a light |
| 4. plug in | a button | a keyboard | a monitor |
| 5. throw away | a box | an answer | a book |
| 6. turn on | a box | some music | a light |

B. Match the problems on the left with the advice on the right. Then practice with a partner

- | | |
|--|---|
| 1. There's no picture on the TV. _____ | a. Why don't you call tech support? They'll tell you what it means. |
| 2. I keep getting this error message on my computer. _____ | b. You know what you should do? Just find an Internet café. That's what I'd do. |
| 3. My computer is too slow. _____ | c. If I were you, I'd get a laptop. It's a lot more convenient. |
| 4. I need to check my e-mail when I'm out of town. _____ | d. I would check that it's plugged in. |
| 5. Do you think I should get a desktop or a laptop computer? _____ | e. You might want to think about getting a faster one. |

C. Cross (x) the correct answer.

- | | |
|---|--|
| 1. Alex buys a new ____. | 6. Alex has to ____. |
| ☐ a. computer | ☐ a. hold for someone |
| ☐ b. printer | ☐ b. call back later |
| 2. The machine ____. | 7. The phone call ____ Alex. |
| ☐ a. keeps freezing | ☐ a. helps |
| ☐ b. doesn't work properly | ☐ b. doesn't help |
| 3. David tells Alex to turn it off and ____. | 8. Liz has helped ____ before. |
| ☐ a. turn it back on again | ☐ a. David |
| ☐ b. wait a few minutes | ☐ b. Alex |
| 4. David says the problem might be the ____. | 9. Alex reads an ____ aloud. |
| ☐ a. cable | ☐ a. error message |
| ☐ b. hard drive | ☐ b. instruction manual |
| 5. Alex calls ____ first. | 10. Liz thinks it's a ____ problem. |
| ☐ a. tech support | ☐ a. keyboard |
| ☐ b. Liz | ☐ b. software |

D. Listen for these sentences. Match the two parts to complete the suggestions and advice.

1. Have you _____
2. Just turn it off and then _____
3. If I were you, I'd _____
4. You know, you might want to _____
5. Well, why don't you _____
6. Oh, I'd _____
7. Based on what you're saying, I _____

- a. call tech support.
- b. checked the instruction manual?
- c. give her a call anyway.
- d. take the computer back to the store.
- e. turn it back on again.
- f. think it's probably a software problem.
- g. call Liz?

