Read a newspaper story about an incident that happened during a flight

NIGHTIMARE OVER THE ATLANTIC!

At 11:35 on January 13, 2012, British Airways flight BA 0206 [1]***took off / was taking off*** **from Miami to London.** It had been flying for about three hours, and was over the Atlantic, when suddenly a voice [2]*came out / had come out* of the loudspeakers: "This is an emergency announcement. We may shortly have to make an emergency landing on water."

Immediately panic [3]*broke out / was breaking out*. One passenger on the flight said, "My wife and I looked at each other and we feared the worst. We imagined that we were about to crash into the Atlantic. It was awful. Everybody [4]*screamed / was screaming*."

But about 30 seconds later, the cabin crew started to run up and down the aisle saying that the message [5]*had been played / was being played* by accident, and that everything was OK. By this time a lot of the passengers were in tears, and [6]*tried / were trying* to get their life jackets out from under their seats.

Another passenger said, "The captain didn't even say anything about it until just before we started to land and even then he didn't explain what [7]*happened / had happened*. It was very traumatic. Everybody was terrified. I can't think of anything worse than being told your plane's about to crash. It [8]*was / had been* the worst experience of my life."

Later a British Airways spokesman [9]*said / had said*, "A pre-recorded emergency announcement was activated by error on our flight from Miami to Heathrow. We would like to apologize to passengers on this flight."