

**2 Listen to an expert presenting an inventory management system to the managers of a large retail store. Then say which of the statements are true  or false .**

- 1 The inventory system is called CPR.
- 2 It's a sales-based system.
- 3 The system co-ordinates the flow of information and goods in the logistic chain.
- 4 Young Fashion has used the system for six years now.
- 5 Orders are electronically transferred to the warehouse.
- 6 The store has reduced transport and inventory costs by about 25 per cent.

**3 Listen again and complete the sentences with the words from the box.**

stock • lead times • replenishment • processing • generated • data interchange •  
point • schedule • inventory • retailer

- 1 Today I'm going to tell you something about CRP, that means continuous \_\_\_\_\_.
- 2 I'll also explain how it can be used to lower inventory and operational costs and to shorten product \_\_\_\_\_.
- 3 First of all, you decide what products you want to order at what \_\_\_\_\_ level.
- 4 The system will use this information at the \_\_\_\_\_ of sale in the retail store.
- 5 The leading Russian clothes \_\_\_\_\_ Young Fashion introduced continuous replenishment three years ago.
- 6 With the new system all orders are \_\_\_\_\_ by computers, which process data received from cash registers.
- 7 The orders are sent to the warehouse by electronic \_\_\_\_\_, where they are processed.
- 8 And finally the goods are delivered to the different outlets according to a \_\_\_\_\_.
- 9 Since the introduction of the CRP system, Young Fashion have managed to cut \_\_\_\_\_ and transport costs by about 15%.
- 10 Moreover, errors in order \_\_\_\_\_ have been reduced considerably by using scanning technology and EDI.