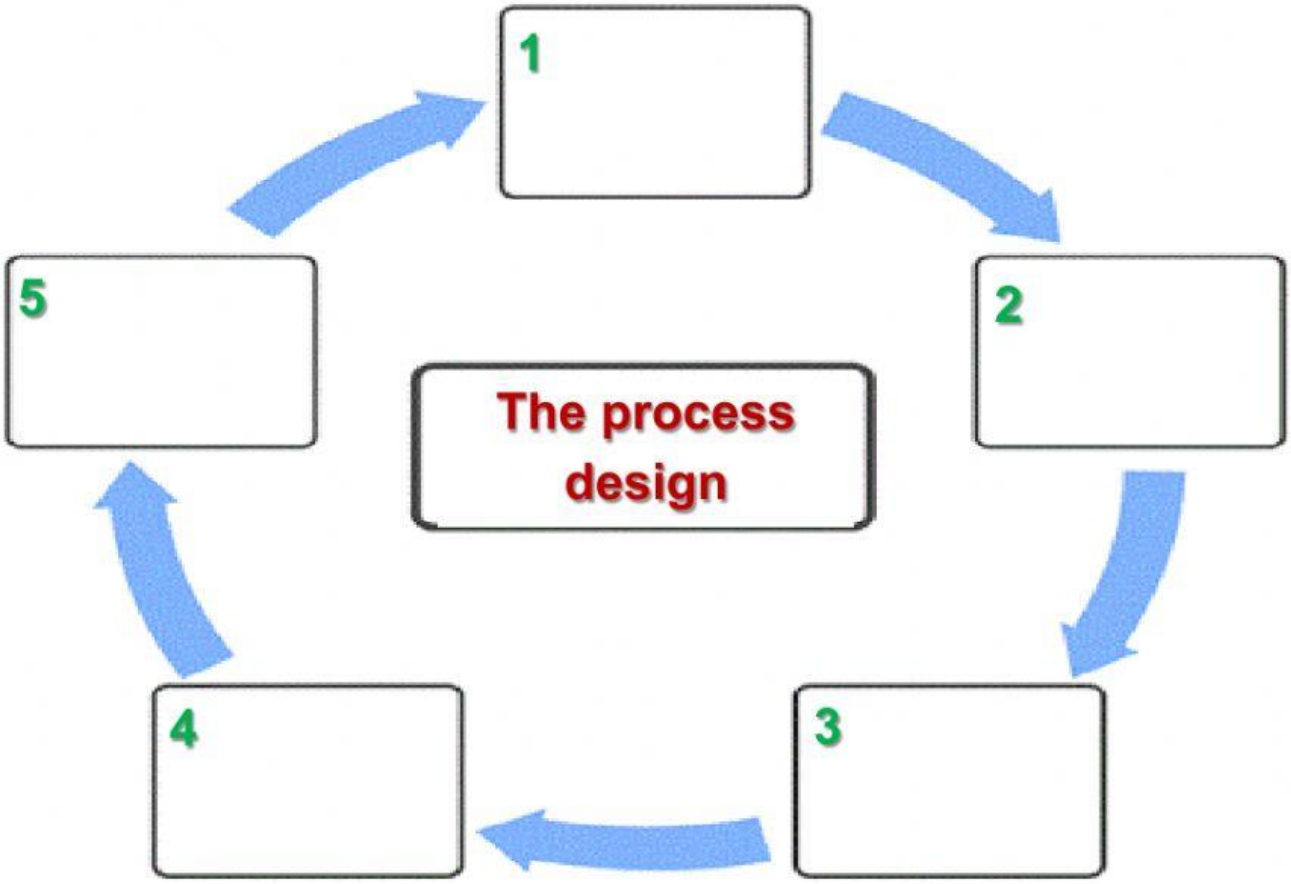
order steps of the process design :

improve solution	Determine problem	Make model	Test model	Plan solution