

Complete the following text by filling in the correct form of the verb given.

There (1)_____ (be) unmistakable pride in his voice when Praveen Rajan speaks about Digi Telecommunications, the company he joined seven years ago. "I suppose every company (2)_____ (talk) about the lack of hierarchy and putting people first but at Digi that's very much the way we operate. It (3)_____ (be) infused into everything we do," (4)_____ (say) the Head of Digital Services who rose through the ranks in the marketing department to his current position.

"We believe in delegating ownership to people as a means of giving people professional freedom. For example, when I (5)_____ (delegate) a task to a member of my team, I do not micromanage him. I trust he is the master of his work and trust him to manage his time and (6)_____ (deliver) the job with precision, in a timely manner. It isn't just me; it's how all my counterparts work. There is a lot of genuine, mutual respect and openness here."

The Digi headquarters certainly (7)_____ (reflect) this open culture and the company's brand identity of 'Let's Inspire'. Avenues for people to engage in conversation in a casual setting are prevalent and employee exchanges can be seen throughout the ground floor. Work places are open planned without any stations. In fact, employees prefer hot desking rather than sit in the same seats every day. Meeting rooms are transparent, hallways (8)_____ (open) and there are plenty of nooks for coffee-chats. "We (9)_____ (find) that problems get solved faster, decisions are made speedier, and new inspiring ideas (10)_____ (emerge) with these chance collaborations in open spaces."

Praveen (11)_____ (head) the Digital Services department, which is divided into five different groups: Mobile Internet, Business Development, Device Marketing, Process and Experience and Performance and Go-To Market. Together with his team, he (12)_____ (be) responsible for creating and marketing various products as part of Digi's aim to deliver *Internet for All*. This (13)_____ (include) innovations and initiatives with Google, Facebook, YouTube and more.

"My job (14)_____ (involve) a lot of figures, analysing the data, presenting these findings, thinking creatively and liaising with various people, internally and externally, to get the products up and going. A lot of hard but critical work (15)_____ (be) entrusted to this team," says Praveen.

[Adapted from: Graduan, (2016). Telecommunications - people first, the digi way. Retrieved March 8, 2016, from <http://www.oraduan.com/article/258/telecommunications-people-first-the-didi-way>]