



AT THE HOTEL



- Listen and choose the best option:

Melissa has just arrived at the hotel where she's staying. She's at the front desk.

Receptionist: Hi, can I help you?

Melissa: Yes, I made a reservation a couple of weeks ago.

Receptionist: What name did you make it under, please?

Melissa: Simmonds, Melissa Simmonds.

Receptionist: Ah, yes, a single **(1)** _____ for two nights.

Melissa: Actually, it was a double room for three nights.

Receptionist: Oh, I'm sorry about that. I'll just change the **(2)** _____. Right, so that's a double room for three nights.

Melissa: Yes, I'll be checking **(3)** _____ on Monday morning.

Receptionist: Could I have your credit card and **(4)** _____, please?

Melissa: Yes, here you are.

Receptionist: Thanks. You're in room 625, which is on the sixth floor. Here's your key card, and the **(5)** _____ is just over there.

Melissa: Great. What time is the restaurant open for **(6)** _____, please?

Receptionist: Between 7am and 10am.

Melissa: OK, and is there a swimming pool here?

Receptionist: Yes, just down those stairs over there on the right. We've got some pool **(7)** _____ if you need one.

Melissa: Perfect.

Receptionist: And let me know if there's anything else you need.
Enjoy your stay.

Melissa: Thanks.

