

WORKSHEET
(EVALUASI PERTEMUAN I)

Task I

I. Match the following expressions with the suitable responses!

EXPRESSIONS		RESPONSES
Would you like to leave a message?		a. Wait a moment. I'll put you through
Sorry, Who's calling please?		b. Yes, please tell him to call me back
Good morning. Berkah Company. Can I help you?		c. Nadia's speaking
This is David Jackson calling, is Bob in?		d. I'm sorry he is out at the moment
Good morning. Can I talk to Mrs.Rani?		e. I need to speak with Mr. Saputra