



DEPARTAMENTO: Inglés

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NIVEL: NM3 Speaking

Worksheet N°16
Idioma Extranjero Inglés

NOMBRE:

CURSO:

FECHA:

Contenido:

Present
simple
-Hotel
vocabulary
Taken from
Oxford
tourism
book

Objetivo de aprendizaje

OA 7. Comunicarse en inglés básico con los turistas, atendiendo sus necesidades y requerimientos

Aprendizaje esperado

Interactúa en idioma inglés en diversas situaciones comunicativas en la recepción y atención inicial de los turistas o clientes, considerando sus características y los servicios contratados.

Instrucciones:

1. Lee con calma la guía.
2. Debes usar un diccionario en caso de ser necesario. (solo si no cuentas con diccionario físico, puedes usar uno digital)
3. Recuerda que si necesitas ayuda me puedes contactar por email o vía wsp.
4. Recuerda que los audios los puedes encontrar en Instagram o vía wsp.

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 @englishdepartmentjar2020

GIVING POLITE explanations

Note: use worksheets 12 and 13 to help you

Match the phrases to make polite explanations

- | | | |
|---|--|-----------------------|
| 1 | <input type="checkbox"/> g I'm afraid we don't have anything left for | a in the car park. |
| 2 | <input type="checkbox"/> I'm sorry, the restaurant is | b with a shower. |
| 3 | <input type="checkbox"/> Unfortunately, we're fully booked at | c closes at eight. |
| 4 | <input type="checkbox"/> I'm sorry, there aren't any parking spaces | d full tonight. |
| 5 | <input type="checkbox"/> I'm afraid we only have a bathroom | e the weekend. |
| 6 | <input type="checkbox"/> Unfortunately, we're closed | f Only doubles. |
| 7 | <input type="checkbox"/> I'm afraid the swimming pool | g the Christmas week. |
| 8 | <input type="checkbox"/> I'm afraid there aren't any twin rooms left. | h on Mondays. |



2 Rewrite the verbs in the short form.

- 1 I am..... 2 we are 3 She is
- 4 They are 4 He is not 5 You are not.....
- 6 Here is..... 7 There is 8 there is not
- 9 There are not 9 We cannot 10 I cannot
- 11 They do not..... 12 He does not 13 We do not

3 Match the question with the picture. then write appropriate response to the request

- A 5 Room 301, please.
- B ___ I'd like to go for a swim
- C ___ Could I book a double room for tonight?
- D ___ Can I speak to Nadine in reservation, please?
- E ___ I'd like a parking space, please.
- F ___ Do you have a table for 9:30?
- G ___ Could I speak to the manager?



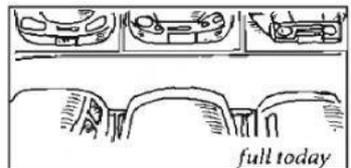
1.....
.....



2.....
.....



3.....
.....



4.....
.....



5. **I'm sorry, there's no answer from 301.**



6.....
.....



7.....
.....



EXIT TICKET

Read the email confirming a customer's hotel reservation. Then put the sentences in correct order.

✉ New message — ↗ ✕

To MR. RUSSO

a) ___ I have reserved a parking space in the car park for you,
b) ___ The room has disabled facilities.
c) ___ We are very pleased to confirm your reservation for a double room for three nights from 2nd March.
d) 1 Thank you very much for your email.
e) ___ We look forward to welcoming you to the Oriental Palace.
f) ___ and booked a table for two in the restaurant for 7.30 as requested.

Best regards
Lucy Tan
Reservations

SEND

TAKE CARE

