

## **CUESTIONARIO EXAMEN 1er QUIMESTRE TECH SUPPORT**

### **1- Drag and drop the correct Word from the list**

- A set of instructions that tell a computer what to do. ... it comprises the entire set of programs, procedures, and routines associated with the operation of a computer system.

??????????

- It includes the physical parts of a computer, such as the case, central processing unit (CPU), monitor, mouse, keyboard, computer data storage, graphics card, sound card, speakers and motherboard.

??????????

**HARDWARE**

**SOFTWARE**

### **2 – Complete in the blanks with the correct Word from the list**

webpage , WAN, ripping , uploading, MAN,  
downloading, trojan horse, worm, tag,  
proprietary software, free software

- a) The process of getting pictures or programs from web site is called \_\_\_\_\_
- b) A malware that disguises itself as legitimate and then opens a back door access to your system is a \_\_\_\_\_
- c) The biggest of networks is called \_\_\_\_\_

d) The process of storing your videos or pictures in the cloud or server is called \_\_\_\_\_

e) To extract audio or images from a cd or dvd into a computer is called \_\_\_\_\_

f) The term use for software who belongs to a company or individual is \_\_\_\_\_

g) A \_\_\_\_\_ is something you add to a program, photo or video in order to describe it and make the search for it easier.

h) A specific collection of related information displayed by a web server in the same link is called a \_\_\_\_\_

i) e) The term use for software which we do not have to pay and everyone can use is \_\_\_\_\_

j) A network that connects an entire city is called \_\_\_\_\_

k) A malware that corrupts your network and does not need human interaction to continue spreading is called a \_\_\_\_\_

### **3.Drag each phase to it's correct position**

