

# Going shopping

## Useful expressions

### a- Match the beginnings of the conversations with the endings

- |                     |                              |
|---------------------|------------------------------|
| 1- How can          | a. some cheaper models?      |
| 2- I'd like to look | b. me something more basic?  |
| 3- Can you explain  | c. of course.                |
| 4- Could you show   | d. very much.                |
| 5- I'll show        | e. some MP3 players, please. |
| 6- I'll             | f. I help you?               |
| 7- Shall I find     | g. how it works?             |
| 8- Yes,             | h. take it!                  |
| 9- Thank you        | i. you our selection.        |

### b- Complete the dialogue. Use phrases from the first column in exercise a to help you.

Customer: Excuse me?

Assistant: Yes, 1- ..... I help you?

Customer: 2- ..... some flat-screen TVs, please.

Assistant: Yes, of course. If you follow me, 3- ..... you our selection.

Customer: I like this one!

Assistant: It's our best model. It's got all the latest technology.

Customer: Hmm. I don't think I can afford all that. 4- ..... me some more basic models?

Assistant: How about this one? The picture quality is excellent.

Customer: I like it. 5- ..... how it works?

Assistant: It's very easy. You just use the remote control. You switch it on with this button here. You can change the channel with ...

Customer: That's great. Thank you.

Assistant: No problem.

### c- Choose the correct option (a, b or c) for each situation.

1- You are in a shop. The shop assistant asks you if you want any help. What does she say?

- If you follow me, I'll show you our selection.
- Could you help?
- How can I help you?

2- You want to ask the shop assistant to show you some webcams. What do you say?

- Could you show me some webcams, please?
- I'd like this one, please.
- Shall I look at some webcams?

3- You want the shop assistant to explain how an iPod works. What do you say?

- Could you show me how it works, please?
- I'd like to see an iPod, please.
- Shall I show you how it works?

- 4- You want the shop assistant to show you some less expensive webcams. What do you say?
- a. I'll take this one!
  - b. Can you explain how it works, please?
  - c. Could you show me some cheaper models, please?
- 5- The shop assistant offers to show you some cheaper MP3 players. What does she say?
- a. Can you show me some cheaper models?
  - b. Thank you.
  - c. Shall I find some cheaper models?
- 6- The shop assistant is showing you a palmtop. You decide to buy it. What do you say?
- a. Thank you very much.
  - b. Yes, of course!
  - c. I'll take it!