

# Going shopping

## Useful expressions

### a- Match the beginnings of the conversations with the endings

1- How can	a. some cheaper models?
2- I'd like to look	b. me something more basic?
3- Can you explain	c. of course.
4- Could you show	d. very much.
5- I'll show	e. some MP3 players, please.
6- I'll	f. I help you?
7- Shall I find	g. how it works?
8- Yes,	h. take it!
9- Thank you	i. you our selection.

### b- Complete the dialogue. Use phrases from the first column in exercise a to help you.

Customer: Excuse me?

Assistant: Yes, 1-..... I help you?

Customer: 2- ..... some flat-screen TVs, please.

Assistant: Yes, of course. If you follow me, 3- ..... you our selection.

Customer: I like this one!

Assistant: It's our best model. It's got all the least technology.

Customer: Hmm. I don't think I can afford all that. 4- ..... me some more basic models?

Assistant: How about this one? The picture quality is excellent.

Customer: I like it. 5- ..... how it works?

Assistant: It's very easy. You just use the remote control. You switch it on with this button here. You can change the channel with ...

Customer: That's great. Thank you.

Assistant: No problem.

### c- Choose the correct option (a, b or c) for each situation.

1- You are in a shop. The shop assistant asks you if you want any help. What does she say?

- a. If you follow me, I'll show you our selection.
- b. Could you help?
- c. How can I help you?

2- You want to ask the shop assistant to show you some webcams. What do you say?

- a. Could you show me some webcams, please?
- b. I'd like this one, please.
- c. Shall I look at some webcams?

3- You want the shop assistant to explain how an iPod works. What do you say?

- a. Could you show me how it works, please?
- b. I'd like to see an iPod, please.
- c. Shall I show you how it works?

4- You want the shop assistant to show you some less expensive webcams. What do you say?

- a. I'll take this one!
- b. Can you explain how it works, please?
- c. Could you show me some cheaper models, please?

5- The shop assistant offers to show you some cheaper MP3 players. What does she say?

- a. Can you show me some cheaper models?
- b. Thank you.
- c. Shall I find some cheaper models?

6- The shop assistant is showing you a palmtop. You decide to buy it. What do you say?

- a. Thank you very much.
- b. Yes, of course!
- c. I'll take it!