

INTERESTS

OBJECTIVE

PERSONAL
INFORMATION

EDUCATION

QUALIFICATIONS

SKILLS

WORK
EXPERIENCE

REFERENCES

CONTACT

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I.D. Number: 19.412.622-8
Nationality: Chilean
Marital Status: Single
Driver's License: B class.

Seeking a position as an Intern in the Tourism & Hospitality/ Ecotourism industry by working on site, with experienced professionals that could foster my skills & hone my qualities for future progression in the area.

Buenavista Hotel

June 2018 — Present

Concierge
Concierge

- Maintenance of the building.
- To provide service for guests & other professionals in the hotel.
- Janitorial & room service.

Patatour Valparaíso

January 2017 — May 2018

Tour Operator

In charge of the Tours for Cruise-ship Tourists.

- Produced guided tours on foot for tourists of all nationalities throughout Valparaíso & Viña del Mar.
- Recommended local cuisine & other local services.
- Narrated stories from local folklore & architecture.

- **Certified as a Qualified Tour Operator & Concierge (DUOC UC - Valparaíso)**
 1. Certification in English as Foreign Language (TOEIC).
 2. Certification in Chilean Heritage & Architecture.
 3. Certification in Tourist Destination Projects.
 4. Certification in Speaking & Narration of Tourist Attractions.
 5. Certification in Local Cuisine & Chilean Folklore.

Tourism & Hospitality

DUOC-UC (Valparaíso)

March 2017 — June 2019

Profile:

Professional able to produce, plan, and provide services & maintenance of hospitality & tourism related jobs. High level of English & communication tools in order to meet the expectations of demanding guests.

Ecotourism

March 2014 — December 2016

DUOC-UC (Valparaíso)

Obtained several Certifications (technical level) related to:

1. Tour operations.
2. Narration of different cultural landmarks.
3. Cuisine & local markets.
4. Tourist group management.

- Good communicator.
- Excellent level of English.
- Knowledge & experience in the Hospitality business.
- Team work.
- High level of knowledge in Chilean culture & architecture.
- Good physical condition.

- Relaxing music.
- Team sports (e.g. basketball, soccer, tennis).
- Gastronomy research.
- Chilean local heritage.
- Chilean flora & fauna.

■ Patricio Muñoz

Manager
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