

... and what the locals think of them

Another survey, conducted by Expedia, an online travel company, has ranked the Japanese as the world's best tourists. The British and the Canadians rank second and third among the 27 nationalities in the survey. The survey also revealed that the French have the reputation for being the world's worst tourists.

Around 4,500 **hoteliers** across the globe gave their opinions on the best travellers overall, as well as on specific categories including politeness, generosity, behaviour, fashion sense, tidiness, and how much they complain.

The survey found that:

- The Japanese, British, Canadians, Germans, and Australians are considered the most polite tourists. The French were considered the most impolite.
- Hoteliers also found the French to be the most **frugal** and the meanest tippers. The biggest tippers were the Americans, followed by the British, the Germans, and the Japanese.
- The top three loudest nations were the Americans, the Italians, and the Spanish. The Japanese were ranked as the quietest.
- The Americans were **at the bottom of** the list for fashion sense, with the stylish Italians and French taking top prize.
- The Japanese, Germans, and British were considered the tidiest tourists. The Americans ranked at the bottom here as well.
- The Japanese were ranked as the least likely to complain, followed by the Canadians and the Swiss. The nationalities who complained the most were the Americans, the Germans, and the French.



Tick ONLY on the statement that is right.

According to Expedia ,

- 1) The Japanese are among the nationalities that show the most politeness.
- 2) The French are stylish but not kind.
- 3) Americans are not generous when they leave a tip.
- 4) The British are tidy but impolite.
- 5) The Japanese do not shout or speak loudly.
- 6) The Americans are not tidy and neither are they stylish.
- 7) It is implied that if the service is not good, the Japanese express their disappointment.
- 8) The French give generous tips.



What is the opposite of...

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| 1) Generous | a) Somebody who finds fault with everything |
| 2) Tidy | b) stingy |
| 3) Noisy | c) Somebody who pays attention to appearance |
| 4) Somebody who is difficult to please | d) soft-spoken |
| 5) Polite | e) messy |
| 6) Scruffy | f) rude |



the **scruffy** guy