

## UNIT 10 D

### LISTENING PRACTICE

**10.11** Watch or listen to the second part of the show. Why is Ben less enthusiastic about Future Bytes than he was after the first interview? Choose the correct answer.

- a He was misled in the first interview.
- b He didn't do well on the second interview.
- c He got a better offer from another company.



**10.11** Watch or listen again. Are the sentences true (T) or false (F)?

- 1 If he does an MBA, Future Bytes will not pay the full tuition fee. \_\_\_\_\_
- 2 Future Bytes has changed its mind about the salary. \_\_\_\_\_
- 3 Ben hasn't given Synergy a final answer yet. \_\_\_\_\_
- 4 Ben made a decision he regrets. \_\_\_\_\_

### Skill being supportive

To be supportive when talking to someone who has a problem, you can:

- listen carefully, nod, and make eye contact.
- show sympathy: *I really sympathize.*
- show the positive side of the problem: *Look on the bright side. The pay is good.*
- make a suggestion: *You could always call them.*
- try to cheer the other person up: *Don't let it get you down.*

 10.12 Read the Skill box. Listen to conversations 1–3. Check (✓) the strategies used in each one.

**Strategy**

show sympathy

show the positive side of a problem

make a suggestion

cheer the other person up

**1**

☐☐☐☐

**2**

☐☐☐☐

**3**

☐☐☐☐