



1) Read the text and find similar phrases / words for these definitions:

- a had nothing to do for a few hours had a few hours to kill
- b not expensive _____
- c the opposite of 'long-haul flights' _____
- d to be stuck somewhere _____
- e lying down _____

2) Room service / Listening:

Would you like	Good night	Will have it	Would you like
Anything else?	Could I have	'll have	

It is ten o'clock at night. A guest calls room service to ask for something. Complete the conversation below. Then listen and compare your answers.

- Room service** Room service. My name is Johan. Can I help you?
- Guest** Yes, this is room 301. (a) _____ an early morning call, please?
- Room service** Certainly, sir. What time (b) _____ the call?
- Guest** At **half past six**.
- Room service** **Six thirty**. No problem. (c) _____ breakfast sent up to your room?
- Guest** No, thanks. I (d) _____ it in the dining room.
- Room service** The dining room doesn't open for breakfast until **seven thirty**.
- Guest** Oh, in that case I (e) _____ in my room. **Just coffee and a croissant**.
- Room service** **Coffee and a croissant**. (f) _____?
- Guest** No, that's all.
- Room service** Okay. (g) _____, sir.
- Guest** Thank you. Good night.

3) Hotel services / Vocabulary:

1 Put the dialogue in the correct order.

Receptionist

- Yes, sir. What would you like?
- Room service. Katherine speaking. Can I help you?
- Of course, that's no problem. Would you like it with some toast?
- You're welcome, sir. Goodbye.
- Yes. Sparkling or still?
- Right, sir. It will be with you in fifteen minutes.

Guest

- Hello, Katherine. This is room 208 here. I'm feeling a bit hungry. I'd like to order a snack.
- Thank you, Katherine.
- Oh, sparkling, please, and nicely chilled.
- Oh, I don't know. Perhaps a little smoked salmon?
- Yes, please. And I'd also like some mineral water.