

Reporting lost luggage



Luggage is an uncountable noun : I 've got a lot / a little luggage . I 've got two pieces of luggage.

When you have little luggage , you can say that you are "light "

Useful words and expressions :



Toiletries



Label



suitcase with wheels

Match what is said in the conversation with synonymous expressions after you **listen**



1) Which flight were you on ? 2) I'll take your details. 3) I can issue you with a reference number . 4) How long are you staying for ? 5) What size is your suitcase ? 6) A contact number ? 7) Can you sign ? 8) We're very sorry for the inconvenience . 9) YOU can try the progress of your suitcase on line. 10) You can give us a call		a) I need your signature. b) How big is your bag ? c) You can follow where your suitcase is on the internet. d) What was the number of your flight ? e) We regret the trouble you are in. f) You can telephone us . g) I can give you the number of your claim. h) What is the length of your stay ? i) Can I have some information about your suitcase ? j) A number where we can reach you ?
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