

### Exam Sheet

School: Boys' and Girls' Secondary School  
2019 - 2020

Grade: 10

Section: A, B, C, D

Time: 45 minutes

Name: \_\_\_\_\_

Date: / / 2020

40

### Section One: Reading Comprehension ( / 15 points)

**Read the following text, and then answer the questions below. ( /10 points)**

Active listening is a style of listening in which people are actually hearing and understanding what is being said. "Active listening is really listening with the heart. **It** helps us defuse and hostility and gain information. Active listening techniques include: Paraphrasing, repeat the information you've just heard and reword it. Clarifying, get more understanding and information by asking some questions. Reflecting, echo back the feelings you think someone has. This similar to paraphrasing but focuses on someone's underlying feelings, not the words. Encouraging, get the person to continue talking. Validating, let the person that his or her sharing information is appreciated. Responses to conflict can be categorized into three basic groups: soft, hard, and principled. Most people use all three approaches at different times. Using principled response preserves relationship. If people work toward a principled response, they are likely to find more cooperation in places where they once found conflict. Why? This response does not create a winner and a loser. Instead people work together to find a solution

1. What is the genre of the text? (1pt.)

- a. Myth                      b. Novel                      c. Science                      d. Social studies

2. There are three ways that can responses to conflict be categorized? (2pts.)

- a. Soft, hard, and principled  
b. Hard, soft, and active listening.  
c. Summarizing, encouraging, and principled.  
d. Paraphrasing, principled, and hard.

3. Active listening is: (1 pt.)

- a. Getting more understanding and information by asking some questions.  
b. Style of listening in which people are actually hearing and understanding what is being said.  
c. Echo back the feelings you think someone has.  
d. Let the person know that his or her sharing information is appreciated.

### Exam Sheet

4. Why is active listening important? (1pt.)
- Because it helps us defuse anger and hostility and gain information.
  - Because it helps people to have more conflict.
  - It helps to avoid contacting with others in the future.
  - It creates conflict between people.
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5. Which of the following is a technique of active listening?. (1pt.)
- combining
  - clarifying
  - clapping
  - compromising
- 
6. What are the tow active listening techniques that are almost the same? (1 pts.)
- Reflecting and clarifying.
  - Paraphrasing and reflecting.
  - Validating and paraphrasing.
  - Validating and clarifying.
7. The underlined pronoun It refers to \_\_\_\_\_ (1pt.)
- hostility
  - active listening.
  - people.
  - understanding.
8. A word that means" very basic or important, but not easily noticed": \_\_\_\_\_ (1pt.)
- hostility.
  - defuse.
  - underlying.
  - gain.
8. Using a \_\_\_\_\_ response save or look after relationships. (1pt.)
- principled
  - hard
  - soft
  - negotiate

### Section Three: Grammar ( 20 pts)

#### **A- Circle the correct form of the verbs of the following.**

1. Every year, a package is sent to Canada by Marlyn.
- Every year, Marlyn send a package to Canada.
  - Every year, Marlyn is send a package to Canada.
  - Every year, Marlyn is being sending a package to Canada.

### Exam Sheet

#### **d. Every year, Marlyn sends a package to Canada.**

2. Pollution is destroying our city.
- Our city is destroy by pollution.
  - Our city is being destroyed by pollution.
  - Our city are being destroyed by pollution.
  - Our city is being destroy by pollution.**
3. The wind has damaged the trees.
- The trees is been damaged by the wind.
  - The trees has been damaged by the wind.
  - The trees have been damaged by the wind.**
  - The trees are be damaged by the wind.
4. Ali was in the habit of going camping last year; he \_\_\_\_\_.
- mustn't go camping.
  - must goes camping.
  - could go camping.**
  - couldn't going camping.
5. last week, Kate was able to play games; she \_\_\_\_\_.
- couldn't played them.
  - could play them.**
  - would be play them.
  - will play them.

Best of luck for you all