



Sorry? I don't understand.

<https://www.youtube.com/watch?v=DDvIRPAqP5g>

Watch the video. Read these phrases.

- Sorry, I don't understand. What did you say?
- Sorry to interrupt.
- I didn't catch that.
- Sorry? Pardon? (Voice goes up)
- What was that? (Voice goes up)
- Can you say that again, please?
- Can you repeat that, please? (NOT ~~Can you repeat?~~)
- English isn't my first language. Can you speak a bit slower please?
- Can you **slow down** a bit (for me)?
- Slow down, please.
- Sorry. I can't hear you very well. Can you **speak up** (for me), please?

If you hear a new word, you can ask:

- What's "browser"?
- What does "browser" mean?
- How do you spell _____?

Drag the phrases to the correct section.

You want them to repeat it.

You don't understand

You want them to speak more slowly.

You want them to speak louder.

You hear a new word.

You want them to stop speaking. You need to speak.

Sorry, I don't understand.

What was that? (Voice goes up)

Can you **slow down** a bit (for me)?

I can't hear you very well. Can you **speak up** ?

I didn't catch that.

Can you say that again, please?

Slow down, please.

What's "browser"?

Sorry? (Voice goes up)

What does "browser" mean?

Pardon? (Voice goes up)

English isn't my first language. Can you speak a bit slower?

How do you spell _____?

Can you repeat that, please?

Sorry to interrupt.

What did you say?

I didn't catch that. **Speak up**, please.